



Known Issue: Fund 20000 Budget Aggregate Detail Issue

KI9.2-1: Budget Aggregate Detail Table (BUD_AGGDET_BOR) not reporting Personal Services for Fund 20000 under Proj_Grt Ledger.

UPDATED April 29, 2015

STATUS: RESOLVED

IMPACT: The Budget Prep process, BORBUILD, was updated this morning to resolve two issues:

- The Budget Aggregate Detail Issue
- Fringe Project ID Issue
 As a result of this update, users should rerun the BORBUILD process to receive accurate results on queries and schedules.
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ORIGIANLLY April 27, 2015 POSTED:

Users have reported the Budget Aggregate Detail query and Schedules (specifically Revenue Expense Comparison) shows Personal Services for Fund 20000 under the Approp and Org ledgers for FY16. These values should be shown under the Proj_Grt ledger.

ITS has determined the issue is related to the Build process (BORBUILD) that populates the Budget Aggregate Detail table.

Functional Workaround: A functional workaround does not exist at this time. Users can continue to run and utilize the reports that are not affected by this issue and/or manually balance their grants.

Users should <u>not</u> export any budget journals to Financials until this issue is resolved.

Estimated Resolution: ITS is currently working on a fix to the BORBUILD process which will be released as soon as testing is completed. An update will be provided within the next couple of days as to when this fix will be applied to production.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at <u>http://www.usg.edu/customer_services</u>. (This service requires a user ID and password. E-mail <u>helpdesk@usg.edu</u> to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit <u>http://www.usg.edu/customer_services/service_level_guidelines</u>. For USG services status, please visit <u>http://status.usg.edu</u>.