GEORGIA**FIRST**
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KI8159: GL – Issue with Plant Allocation Process Using Project ID
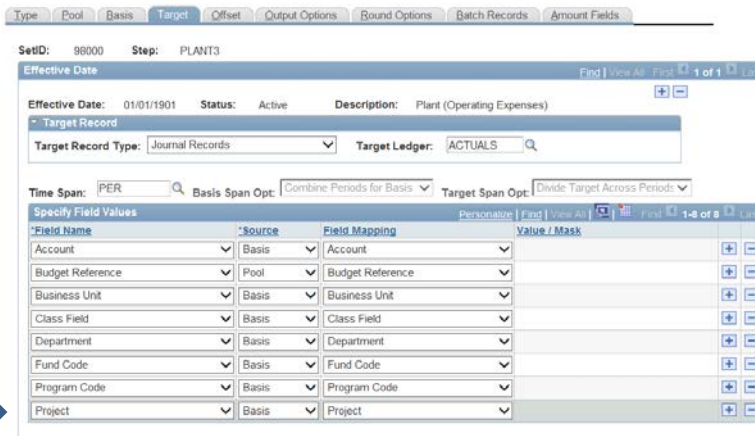
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STATUS: Active

KI8159: GL – ISSUE WITH PLANT ALLOCATION PROCESS USING PROJECT ID

An issue has been identified with the Plant Allocation process when adding a Project ID field under the Target tab. Please note that this will also apply to any PPV allocation that uses a "prorata with record basis" allocation type.

FUNCTIONAL IMPACT

ITS has discovered an issue when users add a Project ID field under the target tab for an allocation step using a basis. The user will receive the message below and the process will run to no success.

Returned message:

SQL.Fetch: object isn't open on a select. (2,288)
FS_ALLC_TBAL.iOBal.GBL.default.1900-01-01.iOBal.On
Execute PCPC:707 Statement:9

Process 6562331 ABENDED at Step
FS_ALLC_TBAL.iOBal.iOBal (PeopleCode) -- RC = 8

6562331 FS_ALLC_TBAL iOBal iOBal PeopleCode 8

ITS has confirmed this is a known Oracle bug and are currently investigating the feasibility of including in a future release.

Please note that this does not affect GRANT Allocations.

FUNCTIONAL WORKAROUND

Until this issue is resolved, users will need to remove Project ID from the step and manually add the Project ID to the appropriate generated journal lines.

MORE INFORMATION AND SUPPORT

For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES

For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guideliness. For USG services status, please visit http://status.usg.edu