



Georgia *FIRST* Financials v9.2 Quarterly WebEx

Wednesday, March 2, 2016
2:00PM

Agenda

- ▶ Oracle Delivery Process Change for Fixes & Enhancements
- ▶ PeopleSoft Module Enhancement Review Sessions
- ▶ iStrategy Replacement Progress
- ▶ Application Performance
- ▶ Budget Prep Design Session
- ▶ ITS Helpdesk Status Page.io Implementation
- ▶ Training Survey Results and 2016 Calendar
- ▶ Information on Recent Releases
- ▶ General Ledger Tips and Reminders
- ▶ Miscellaneous Production Support Information
- ▶ Q&A



Oracle Delivery Process Change for Fixes & Enhancements

Oracle Delivery Process Change for Fixes & Enhancements

- ▶ Why Staying Current Is Important
 - Full Vendor Support
 - Best of Features and Fixes
 - Ability to Focus on Opportunities beyond Production Support

Oracle Delivery Process Change for Fixes & Enhancements

- ▶ Oracle Financials 9.2 Releases
 - Include both bug fixes and new functionality enhancements
 - Cumulative
 - Released by Oracle every six to eight weeks

Georgia *FIRST* Planned Release Schedule 2016

- Spring Release
 - February 27th
 - Focus on Budget Prep and outstanding fixes
- Summer Release
 - May
 - Focus on fiscal year-end and some outstanding fixes

Georgia *FIRST* Planned Release Schedule 2016

- Late Fall Release
 - Mid November
 - Focus on implementation of Oracle delivered annual image
- Winter Release
 - Mid December
 - Focus on 1099 and some outstanding fixes



PeopleSoft Module Enhancement Review Sessions

PeopleSoft Module Enhancement Review Sessions

- ▶ Focus will be on two areas
 - New and unimplemented functionality
 - Configuration
- ▶ Session to be held in Athens classroom with representation from Institution process experts
 - Looking for feedback
 - Assist in Prioritization

PeopleSoft Module Enhancement Review Sessions

- ▶ Resulting end deliverables will consist of
 - Roadmap and implementation plan
 - Implementation priority
 - Implementation complexity score



iStrategy Replacement Progress

iStrategy Replacement Progress

- ▶ iStrategy is not very well supported from the vendor.
- ▶ It has not been widely accepted throughout the different institutions.
- ▶ We started exploring other possible solutions.

iStrategy Replacement Progress

- ▶ Most viable solution continues to be Oracle Business Analytics
- ▶ We had a demo
 - With a small core team.
 - With a couple of institutions that widely use iStrategy.
 - At the workshop held in Macon in December for all institutions.

iStrategy Replacement Progress

- ▶ Priority has now shifted within ITS to focus on implementation of PeopleSoft HCM
- ▶ Have had to shift several PeopleSoft Financials resources to assist in completing PeopleSoft HCM tasks, as well as integration development, common remitter, benefits reconciliation, etc.
- ▶ Current state of exploration and project start-up is on hold



Application Performance

Application Performance

- ▶ We have received several application performance–related tickets since we upgraded the database to Oracle 12c and PeopleTools to version 8.54.
- ▶ ITS has been working with Oracle to resolve performance–related issues. This has included testing and implementing Oracle recommendations.

Application Performance

- ▶ We have made several changes over the last couple of months that hopefully have stabilized the performance issues.
- ▶ ITS will continue to evaluate application performance and resolve issues in a proactive manner.
- ▶ If you do encounter performance related issues, please report it by opening a Helpdesk ticket with ITS with as much information as you can.



Budget Prep Design Session

Budget Prep Design Session

- ▶ ITS needs to redesign Budget Prep as a result of the PeopleSoft HCM implementation.
- ▶ ITS and the Budget Issues Committee will be holding a Budget Prep Design session on March 22–23 in Athens.

Budget Prep Design Session

- ▶ The scope of these sessions will include:
 - Discussion of needs for the current Budget Prep module and possible enhancements
 - Design for Budget Amendment module
 - In preparation for the Budget Prep Design session, Georgia Tech will be presenting their Budget Prep/Budget Amendment system for our review on March 8 at Middle Georgia State College.



ITS Helpdesk Status Page.io Implementation



ITS Helpdesk announces a new **USG Services Status Page**

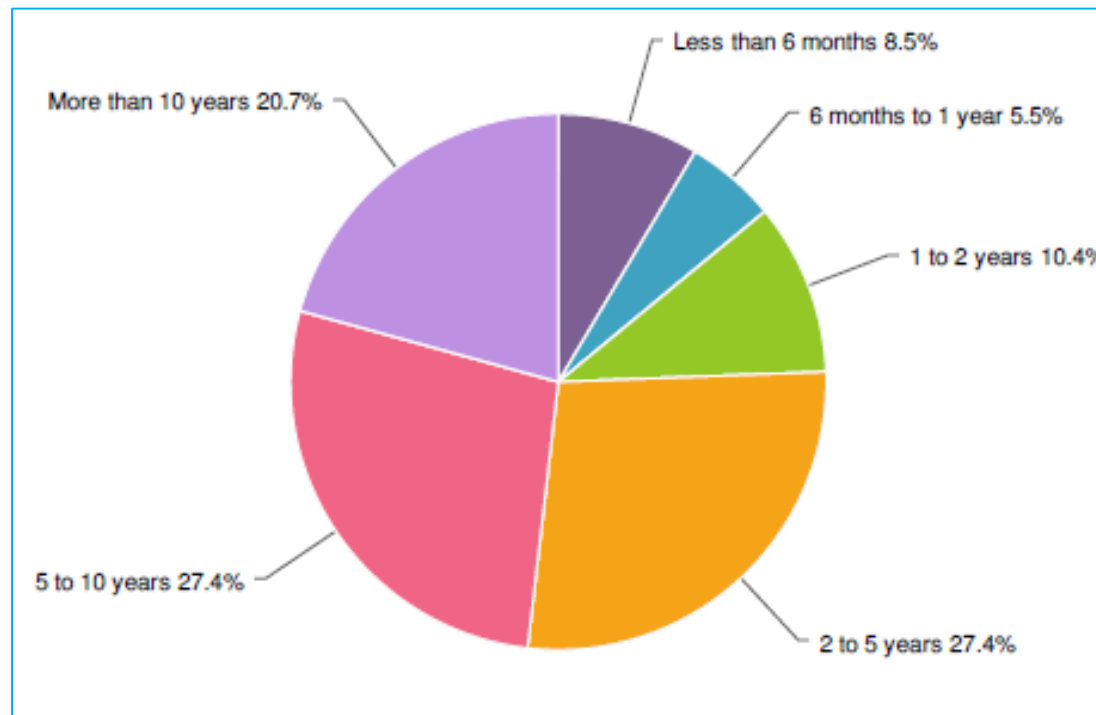
- ✓ Shorter response times
- ✓ Modern design
- ✓ Email, Twitter and SMS alerts
- ✓ Customer self-service

status.usg.edu

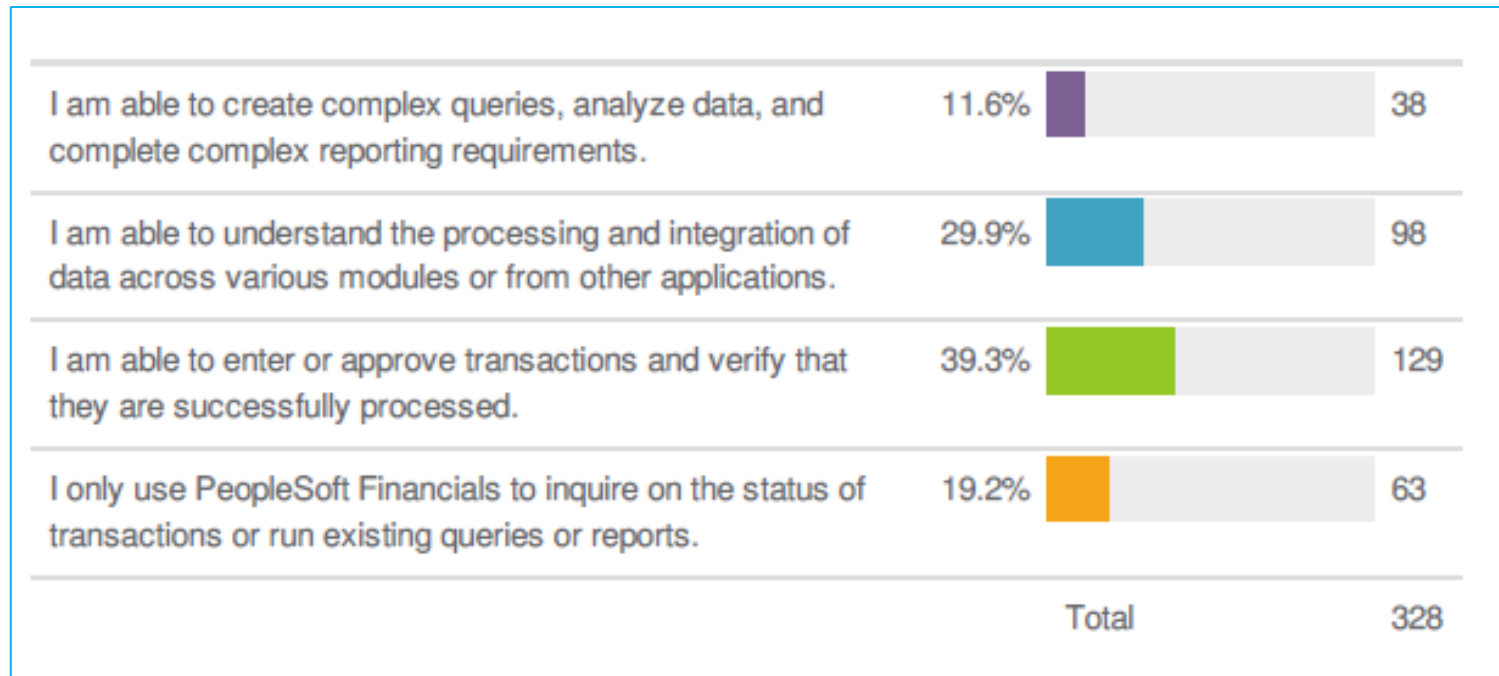
Training Survey Results and 2016 Calendar

328 completed the survey

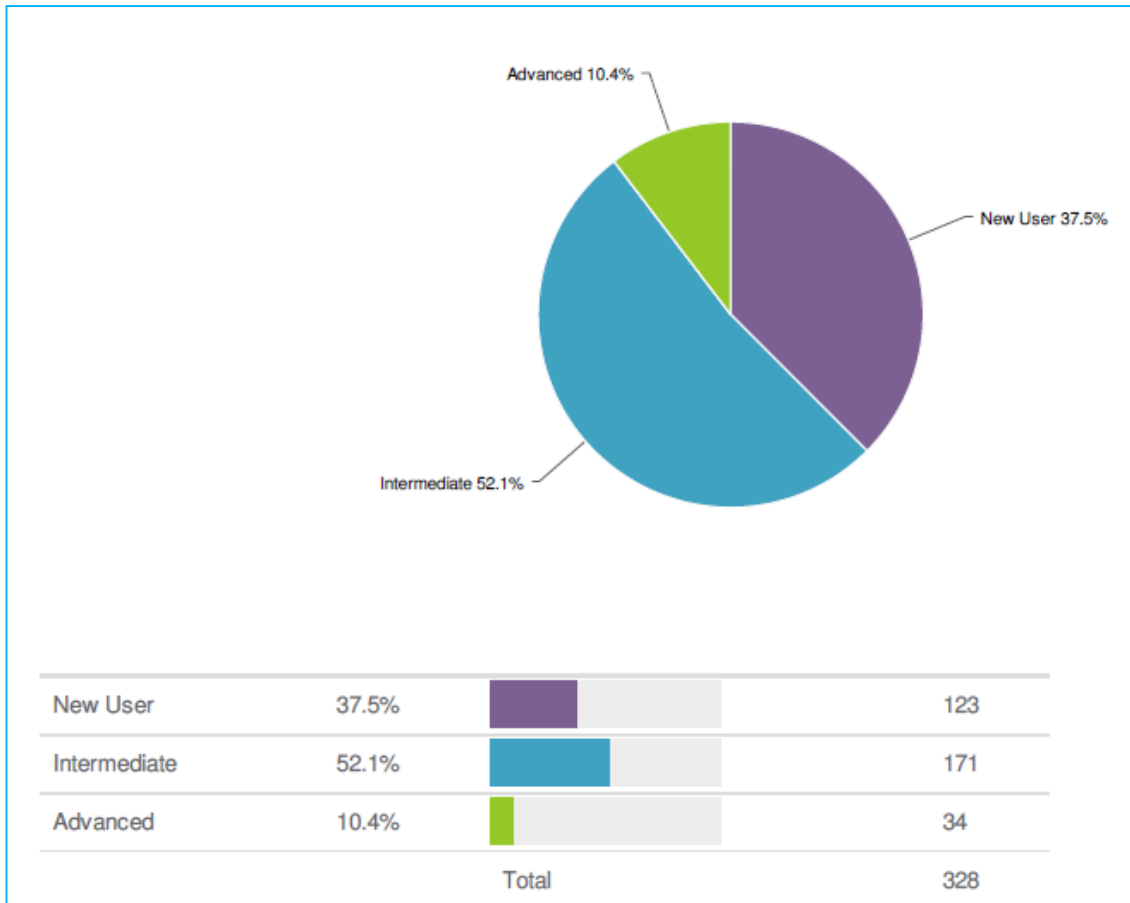
Please indicate how long you've been working with PeopleSoft Financials.



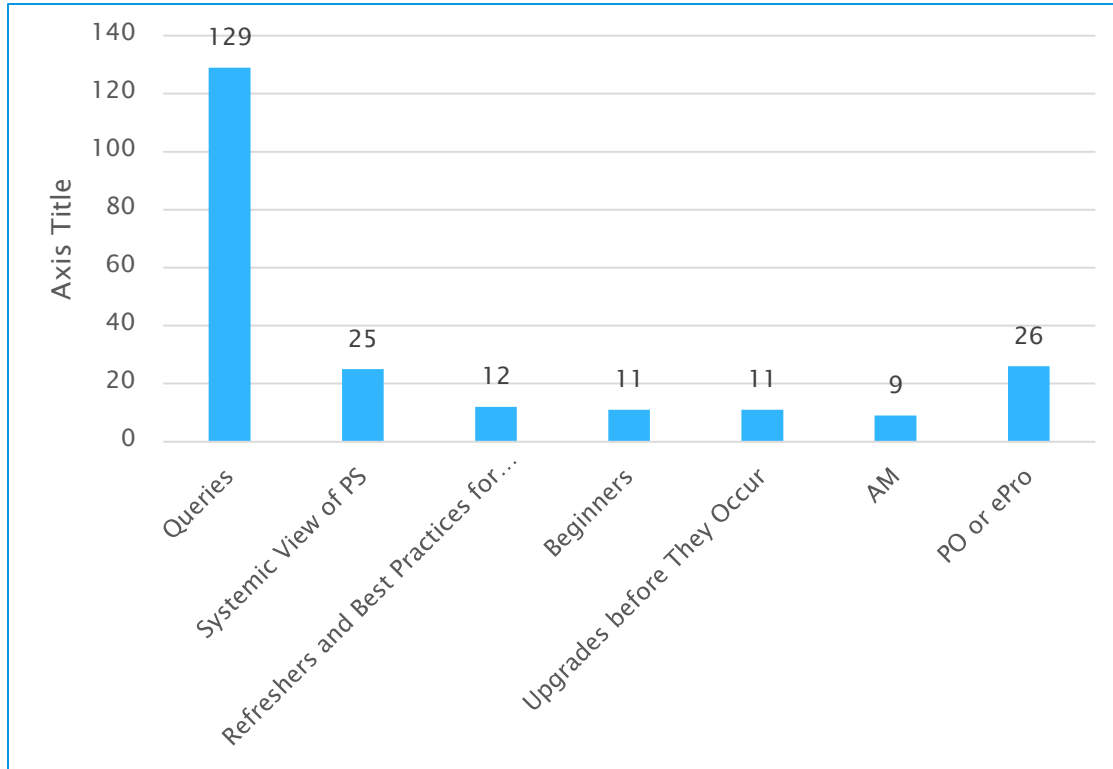
How would you rate your level of proficiency with PeopleSoft Financials?



What level of training do you think is most needed for PeopleSoft Financials users?



Critical Training



2016 Training Calendar

- ▶ New Introduction to Oracle PeopleSoft Financials video series
- ▶ Security Administration video series
- ▶ Quarterly Production Updates (June)
- ▶ Asset Management Reconciliation Training
- ▶ Pre-Conference Query Workshop at Georgia Summit
- ▶ Georgia Summit:
 1. Topic suggestions
 2. Your presentations



Information on Recent Releases

Recent Releases

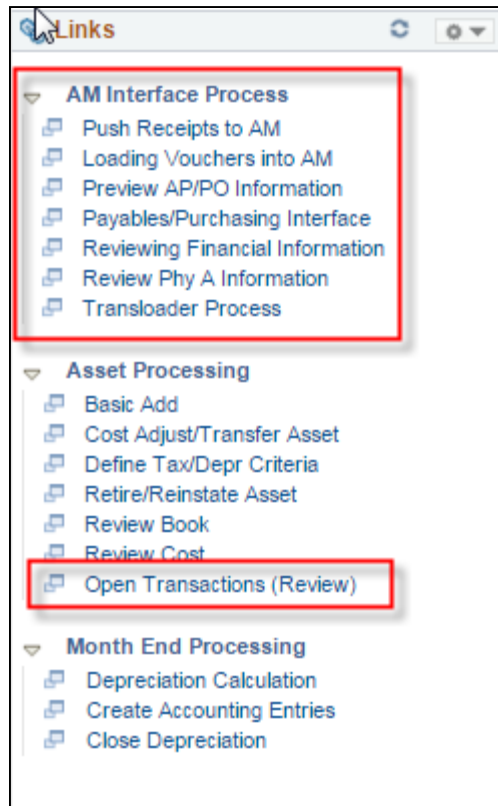
- ▶ Release 5.11 – January 16, 2016
- ▶ Release 5.12 – February 27, 2016

Recent Releases – 5.11 & 5.12

- ▶ Budget Prep updates in release 5.12
 - Query change – BOR_BP_BUDAGG
 - HR/Payroll Load – modified so that subsequent loads will correctly handle benefited positions that change between vacant and filled.
- ▶ Budget Prep manual will be updated and posted mid–March.
 - No significant changes have been made to Budget Prep for FY2017.
- ▶ Institutions can begin using the Budget Prep module for the preparation of the FY2017 budget.

Recent Releases – 5.11 & 5.12

- ▶ AM WorkCenters
 - Additional Links were added for the AM Interface Process as well as Asset Processing



Recent Releases – 5.11 & 5.12

▶ eProcurement

▪ Resolved Known Issues

- KI9.2–13_ePro Requisitions Canceled with Budget Exceptions

▪ NIGP Search Detail page

- Slight modification to the way the functionality on this page behaves.

▪ Add One Time Address link removed for GFM requisitions

Recent Releases – 5.11 & 5.12

- ▶ Purchasing
 - Resolved Known Issues:
 - KI9.2–14_PO Canceling a Dispatched PO
 - KI9.2–25_PO Budget Checking Purchase Orders in a Closed Accounting Period
 - KI9.2–28_PO Purchase Order Quantities Highlighted on Printed POs

 - Reports Updated (Rel 5.12):
 - Duplicate Supplier Report
 - Receipt Delivery Report
 - Minority Supplier Report

Recent Releases – 5.11 & 5.12

- ▶ Purchasing
 - At the request of the Georgia Department of Administrative Services (DOAS), ITS provided two new queries in Release 5.12:
 - BOR_POAP_OAP005A_VERIFY_EXP
 - BOR_AP_OAP080_VOUCHER_REGISTER

See Announcement A16-01, dated February 26, 2016, on the Georgia *FIRST* Financials website for additional information.

Recent Releases – 5.11 & 5.12

▶ Accounts Payable

▪ Resolved Known Issues:

- Known Issue KI9.2–17 Unable to change supplier address on Voucher Payment page
 - Users were getting an error message when attempting to change the supplier payment address once a voucher was saved.
- Known Issue KI9.2–30_AP Voucher Build Process Running for Extended Amount of Time for Banner Disbursements
 - An Oracle patch was applied to improve performance for voucher build. Although timing will vary, this patch should significantly reduce the amount of time this process takes to run.

Recent Releases – 5.11 & 5.12

- ▶ Accounts Payable (Release 5.12)
 - Updated the batch Matching process to remove the All Business Unit value from the list of options on the page.
 - This will prevent running matching for multiple Institutions.

Recent Releases – 5.11 & 5.12

▶ Expenses

▪ Resolved Known Issues

- KI9.2–33_EX Cash Advance Reconciliation ChartFields Not Inherited
 - Reconciliation accounting entry was not inheriting ChartField values
- KI9.2–18_EX Approval History not Including All Information
 - Approval History was cut off when over 5 lines
- KI9.2–11_EX Workflow Routing Issue
 - Designated Approver was not working and levels of approval were being skipped

▪ Active Known Issues

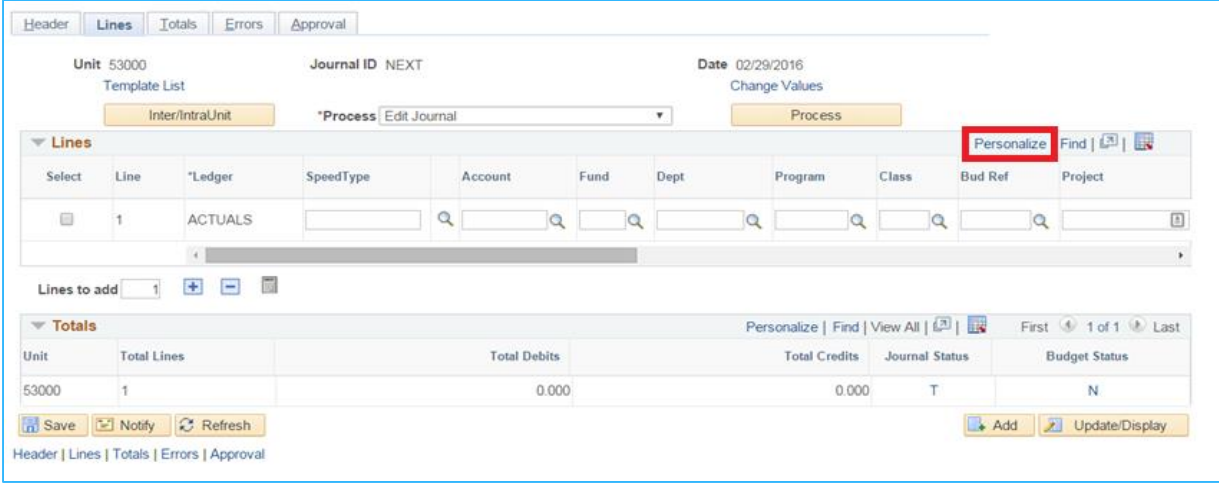
- KI9.2–29_EX Changes to Expense Reports During Approvals Not Requiring Budget Check
 - Should continue to ensure system triggers for budget check when changes are made to an Expense Report
 - Fix is being delivered from Oracle
 - Impacted institutions will be notified and a global DBI scheduled to address EX/KK differences



General Ledger Tips and Reminders

GL – Journal Entry Page Tips

- ▶ Prior to the 9.2 upgrade, users were able to see the entire row when viewing the journal lines tab.
- ▶ After the upgrade, only a portion of the row is visible and users must use the scroll bar or tab across fields to continue entering or viewing data.
- ▶ Users can click the Personalize link to sort by column, reorder, hide or freeze columns.



The screenshot displays the 'GL Journal Entry' interface. At the top, there are tabs for 'Header', 'Lines', 'Totals', 'Errors', and 'Approval'. The 'Lines' tab is active. The header section includes fields for 'Unit: 53000', 'Journal ID: NEXT', and 'Date: 02/29/2016'. Below this, there are buttons for 'Inter/IntraUnit', 'Process' (with a dropdown menu set to '*Process: Edit Journal'), and 'Change Values'. The main area is a table with columns: Select, Line, *Ledger, SpeedType, Account, Fund, Dept, Program, Class, Bud Ref, and Project. A 'Personalize' link is highlighted in a red box above the table. Below the table, there are 'Lines to add' controls and a 'Totals' section. The 'Totals' section shows a table with columns: Unit, Total Lines, Total Debits, Total Credits, Journal Status, and Budget Status. The data row shows Unit 53000, Total Lines 1, Total Debits 0.000, Total Credits 0.000, Journal Status T, and Budget Status N. At the bottom, there are buttons for 'Save', 'Notify', 'Refresh', 'Add', and 'Update/Display'.

Select	Line	*Ledger	SpeedType	Account	Fund	Dept	Program	Class	Bud Ref	Project
<input type="checkbox"/>	1	ACTUALS								

Unit	Total Lines	Total Debits	Total Credits	Journal Status	Budget Status
53000	1	0.000	0.000	T	N

GL – Journal Entry Page Tips

- ▶ The example below shows how to freeze columns and how the row will look after the changes are made.

Lines

Personalize Column and Sort Order

To order columns or add fields to sort order, highlight column name, then press the appropriate button.
Frozen columns display under every tab.

Column Order

- Select (frozen)
- Line (frozen)
- *Ledger (frozen)
- Speed Type (frozen)
- Speed Type (frozen)
- Account (frozen)
- Fund (frozen)
- Dept (frozen)
- Program (frozen)
- Class (frozen)
- Bud Ref (frozen)
- Project (frozen)
- Amount (frozen)
- Budget Date (frozen)
- Open Item Key (frozen)
- Reference
- Journal Line Description
- PC Status
- Projected Balance

Sort Order

- *Ledger
- Program
- Fund
- Class

Hidden

Frozen

Descending

OK Cancel Preview Copy Settings Share Settings Delete Settings

Header | **Lines** | Totals | Errors | Approval

Unit 53000 Journal ID NEXT Date 02/29/2016
Template List Change Values

Inter/IntraUnit *Process Edit Journal Process

▼ **Lines** Personalize

Select	Line	*Ledger	SpeedType	Account	Fund	Dept	Program	Class	Bud Ref	Project	Amount	Budget Date	Open Item Key	Reference
<input type="checkbox"/>	1	ACTUALS										02/29/2016		

Lines to add + -

▼ **Totals** Personalize | Find | View All | First 1 of 1 Last

Unit	Total Lines	Total Debits	Total Credits	Journal Status	Budget Status
53000	1	0.00	0.00	T	N

GL – Journal Upload Files

- ▶ Changes were made to the journal upload spreadsheet files during Release 5.00 in November 2015.
- ▶ Users need to confirm they are using the correct version.
 - We are seeing differences in some institutions' collected and recognized revenue ledger amounts.
- ▶ When downloading the new files, make sure you are downloading the entire folder from the website to ensure you are capturing the correct macros version with all current updates.

http://www.usg.edu/gafirst-fin/documentation/category/general_job_aids_and_reference_documents

Standard Chart of Accounts

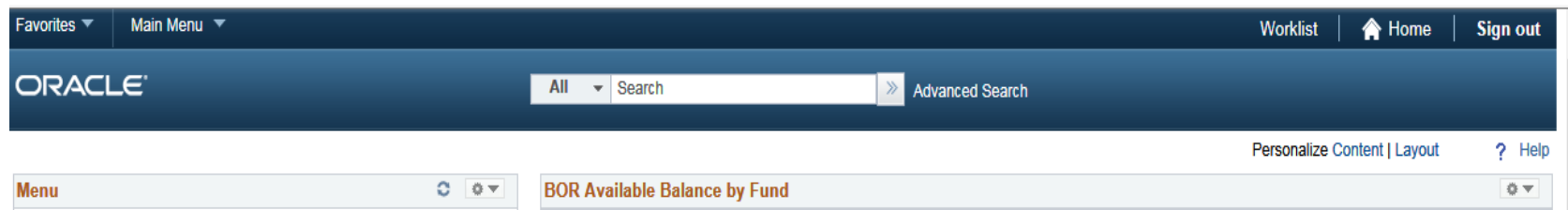
- ▶ A new “Account Only” version of the Chart of Accounts document has been posted on our website as of 2/5/2016.
 - This file contains an “Account Only” tab and a “COA WIP” tab for historical reference use.
 - Updates are currently being made to the fund, program, and class code sheets for the R1 institutions and will be posted as soon as they are completed.
 - http://www.usg.edu/gafirst-fin/documentation/category/chart_of_accounts



Miscellaneous Production Support Information

Missing Blue Bar and Menu

- ▶ Following Release 5.11, users including ITS experienced the missing header.
- ▶ Clearing cache and cookies resolves the issue temporarily.
- ▶ ITS is working with Oracle. The initial results are encouraging, however, if you still encounter this issue, please submit a ticket to ITS Helpdesk so we can continue researching.



Adding Home Page Pagelets

- ▶ Following the upgrade to 9.2, issues were reported with pagelets disappearing once a change was made.
- ▶ A configuration change was made in production this week to resolve this issue.
- ▶ To add pagelet back:
 - Click on the Personalize Content link (top right corner).
 - Select the pagelet you want to appear on your home page.
 - Click “Save” when done.

BOR Scheduled Batch Processes

- ▶ Common Georgia *FIRST* business processes are scheduled to run automatically each weekday.
- ▶ The purpose of running automatic batch jobs is to save users from having to run individual processes each time they enter a transaction.
- ▶ A new job aid has been created to provide a list of the times and processes that are scheduled to run each day.
- ▶ The job aid is available on the Georgia *FIRST* website (Documentation > General Job Aids and Reference Documents – Scheduled Batch Processes).

Georgia *FIRST* Financials Website

- ▶ Documentation and Training Sections:
 - Reviewing all content and removing obsolete information.
 - Creating an inventory of all 8.9 documentation not yet updated for 9.2.
 - Identifying new documentation and training that is needed.
- ▶ Website changes are being planned to improve layout and structure of information.

PeopleSoft Financials Production Maintenance Window

- ▶ ITS designates maintenance schedules for all ITS services.
 - Maintenance window for Georgia *FIRST* Financials is 11:00pm – 7:00am daily.
 - During that time, we perform upgrades, patches, backups, and other routine tasks to help avoid unscheduled outages.
 - Even though the database may be available prior to 7:00am, it is not recommended that you begin entering transactions or running processes prior to 7:00am.

Availability of FPLAY Database

- ▶ The FPLAY database is available during the same schedule as production (FPROD).
 - Maintenance Window is 11:00pm – 7:00am.
- ▶ ITS typically refreshes it about twice per year
 - After fiscal year–end close
 - Following significant releases/upgrades
 - Refresh should not exceed three business days
- ▶ In order to keep FPLAY current with scheduled releases, ITS will take FPLAY down the Friday prior to a scheduled release around noon to apply the release.
- ▶ We will make sure these dates are provided to you as early as possible.



Questions?