

**Subject:** Decommissioning of the PeopleSoft Financials 8.9 Individual Databases

Posted: December 22, 2010

## **ANNOUNCEMENT**

On December 31, 2010, ITS will be decommissioning the PeopleSoft Financials 8.9 individual databases.

We have kept these databases available to this point for two primary reasons:

- 1. To make the databases available to GAFIRST institutions in support of the fiscal yearend close and auditing activities.
- 2. To make the databases available to the Department of Audits and Accounts to allow auditors to complete their queries and other audit functions.

Decommissioning these databases will allow resources that are currently utilized in keeping the PeopleSoft Financials 8.9 databases running to be used for other, more essential purposes.

## **SUPPORTING DOCUMENTATION**

Decommissioning of individual 8.9 databases was recently discussed in the Wimba session on December 14, 2010. Utilization of these databases has been minimal during our monitoring period of March through September 2010.

## MORE INFORMATION AND SUPPORT

For a production down, business interrupting (emergency) situation, call the ITS Helpdesk immediately at 706-582-2001 or 1-888-875-3697 (toll-free within Georgia). For anything else, contact the ITS Helpdesk at <a href="http://www.usg.edu/customer\_services">http://www.usg.edu/customer\_services</a> (self-service support requests requires a User ID and Password; contact the ITS Helpdesk to obtain self-service login credentials), or email <a href="https://www.usg.edu/customer\_services">helpdesk@usg.edu</a>.

## **ADDITIONAL RESOURCES**

For information about ITS maintenance schedules or Service Level Guidelines, please visit <a href="http://www.usg.edu/oiit/policies">http://www.usg.edu/oiit/policies</a>.

