
Announcement

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: October 26, 2017

SUBJECT: System Maintenance Scheduled for FPLAY

GeorgiaFIRST will apply a security update to FPLAY on Tuesday, November 7, 2017. As a result, FPLAY will be unavailable from 8:00am until 1:00pm.

The FPLAY environment is used by institutions for GeorgiaFIRST Marketplace training, for prototyping and testing transactions and queries, and for Banner integration testing.

If you have institutional training or testing scheduled during this time, please adjust your schedule as needed.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.

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ITS Maintenance Schedule and Service Level Guidelines:

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