
Announcement

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: May 12, 2017

SUBJECT: Introduction to Asset Management Transaction Reversal WebEx

In response to the November 2016 Asset Management Module Enhancement Review, Asset Management users voted to implement the Transaction Reversal feature available from Oracle. As a result, GeorgiaFIRST is implementing the Asset Management Transaction Reversal. On May 24th, we will host a WebEx from 9 a.m. to 10 a.m. to explain the purpose of this feature and to demonstrate how to use it.

To register for the Introduction to Asset Management Transaction Reversal WebEx, click on this link:

<https://borusq.webex.com/borusq/onstage/g.php?MTID=e5fc78a6470fff72b54b39463a137e69e>

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.

