GEORGIA*FIRST*
FINANCIAL, INFORMATION & REPORTING SYSTEMS FOR TOMORROW
A Project of the University System of Georgia

Announcement

SUBJECT: Password Change for GeorgiaFIRST Financials PSQUEST Accounts

POSTED: November 21, 2011

ANNOUNCEMENT

On December 10, 2011, passwords for the PSQUEST (two-tier connection) accounts for PeopleSoft Financials will be changed. All Financials PSQUEST passwords will be changed during the day on December 10, 2011, while Financials Release 2.20 is being applied.

Campus programs or processes that use the PSQUEST (PQSTxxx) account to query or report against PeopleSoft Financials F89RPT Reporting Instance will need to be changed to reflect the new password.

The new password is now available. One technical representative from each institution should contact the ITS Helpdesk and submit a ticket to the Financials group requesting the new password. The Financials Support team will verify the contact for your institution and provide the password to the appropriate person.

SUPPORTING DOCUMENTATION

MORE INFORMATION AND SUPPORT

For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES

For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/oiit/policies. For USG services status, please visit http://status.usg.edu.

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