

**SUBJECT:** FY2011 Fiscal Year End Manual Now Available on the GeorgiaFirst Financials Website

**POSTED:** May 5, 2011

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**ANNOUNCEMENT**

The Fiscal Year End 2011 Manual is now available on the GeorgiaFirst Financials website located at [http://www.usg.edu/gafirst-fin/documentation/category/fiscal\\_year\\_end/](http://www.usg.edu/gafirst-fin/documentation/category/fiscal_year_end/).

**SUPPORTING DOCUMENTATION**

Refer to this website link [http://www.usg.edu/gafirst-fin/documentation/category/fiscal\\_year\\_end/](http://www.usg.edu/gafirst-fin/documentation/category/fiscal_year_end/) for all FY2011 related documentation that is currently available.

**MORE INFORMATION AND SUPPORT**

For a production down, business interrupting (emergency) situation, call the ITS Helpdesk immediately at 706-582-2001 or 1-888-875-3697 (toll-free within Georgia). For anything else, contact the ITS Helpdesk at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services) (self-service support requests requires a User ID and Password; contact the ITS Helpdesk to obtain self-service login credentials), or email [helpdesk@usg.edu](mailto:helpdesk@usg.edu).

**ADDITIONAL RESOURCES**

For information about ITS maintenance schedules or Service Level Guidelines, please visit <http://www.usg.edu/oit/policies>.