

SUBJECT: Carrier Enrollment Services Data File (CES Data Dump) February 2011

POSTED: March 3, 2011

ANNOUNCEMENT

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PURPOSE: To notify users at all institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 that the Carrier Enrollment Services Data File (CES Data Dump) for February 2011 has been loaded into PeopleSoft Financials and can now be utilized to run the Carrier Enrollment Accounting and Reconciliation process.

SUPPORTING DOCUMENTATION

N/A

MORE INFORMATION AND SUPPORT

For a production down, business interrupting (emergency) situation, call the ITS Helpdesk immediately at 706-582-2001 or 1-888-875-3697 (toll-free within Georgia). For anything else, contact the ITS Helpdesk at http://www.usg.edu/customer_services (self-service support requests requires a User ID and Password; contact the ITS Helpdesk to obtain self-service login credentials), or email helpdesk@usg.edu.

ADDITIONAL RESOURCES

For information about ITS maintenance schedules or Service Level Guidelines, please visit <http://www.usg.edu/oiit/policies>.