

**SUBJECT:** Password change for GeorgiaFIRST Financials PSQUEST accounts scheduled

**POSTED:** February 28, 2011

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**ANNOUNCEMENT**

Saturday, March 12, 2011, passwords for the PSQUEST (two-tier connection) accounts for PeopleSoft Financials will be changed. All Financials PSQUEST passwords will be changed during the day on Saturday, March 12, 2011, while Release 2.17 is being applied.

Programs or processes that use the PSQUEST account to query PeopleSoft Financials will need to be changed to reflect the new password. The new password is now available. One technical representative from each institution should contact the ITS Helpdesk and submit a ticket to the Financials group requesting the new password.

The Financials team will verify you are the technical contact for your institution. If you wish to make any changes to your institution's technical contact list, please provide this information to the ITS HelpDesk.

**SUPPORTING DOCUMENTATION**

N/A

**MORE INFORMATION AND SUPPORT**

For a production down, business interrupting (emergency) situation, call the ITS Helpdesk immediately at 706-582-2001 or 1-888-875-3697 (toll-free within Georgia). For anything else, contact the ITS Helpdesk at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services) (self-service support requests requires a User ID and Password; contact the ITS Helpdesk to obtain self-service login credentials), or email [helpdesk@usg.edu](mailto:helpdesk@usg.edu).

**ADDITIONAL RESOURCES**

For information about ITS maintenance schedules or Service Level Guidelines, please visit <http://www.usg.edu/oit/policies>.