

# PeopleSoft Financials 9.2 Go-Live Known Issues Details

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## New Known Issues as of 4/10/2015

Refer to “Summary of 9.2 Go-Live Known Issues” for the full list of 9.2 issues and their current status.

The following Known Issues have been identified as of April 10, 2015. The details below include the known issue, a functional workaround and an estimated resolution.

### Accounts Payable

#### **6. Check Register Report (APX2001) – Does not include Invoices from Overflow checks**

When running the detailed or summary version of the Check Register report, invoice information from overflow checks are not included and causing the report totals to be incorrect.

**Navigation:** Accounts Payable > Reports > Payments > Payment History by Payment

**Functional Workaround:** Run the AP Trial Payment Register report (APX2030) instead.  
Navigation to this report is: Accounts Payable > Reports > Payments > Trial Register

**Estimated Resolution:** This report will be corrected in Release 4.30 (June 6, 2015).

#### **7. AP Vouchers Not Getting Budget Checked in BORBATC Nightly Process**

In the BORBATC nightly job, vouchers are not getting budget checked. Institutions have to run batch budget checking during the day.

**RESOLVED:** The BORBATC Voucher budget check run control was updated 4/09/2015 and this issue should now be resolved.

## 8. Use of Multiple Payment Comments Causing Check Print Spacing Issues

When using the Payment Options Message to print on the payment advice portion of the AP check, an issue is occurring if there are three or more invoices with messages included on a single payment. The messages are causing the check spacing to print incorrectly on the check.

**Navigation:** Accounts Payable > Vouchers > Add/Update > Payments tab

**Functional Workaround:** Until this issue is resolved, use any of the following functional workarounds:

- 1.) Select "Separate Payment" if you have multiple vouchers to one supplier and each one has a different payment message.
- 2.) Only use Check Payment Messages at the Payment Selection Criteria level that will print on all checks included in the pay cycle.
- 3.) In the event you encounter this issue, recreate the impacted checks that did not print correctly from Pay Cycle Manager.

**Estimated Resolution:** This issue will be corrected in Release 4.20 (May 16, 2015).

## Purchasing

### 7. POs Reverting to Pending Approval after Adding Comments

POs are reverting back to a Pending Approval status after comments are added and saved to the PO. This is happening to POs in both an Approved and Dispatched status, and is happening for header, line, and ship to comments.

**Functional Workaround:** If possible, enter your comments prior to approving the PO. If comments are added after the PO is approved and/or dispatched, please have the approvers once again approve the PO until a fix is provided.

**Estimated Resolution:** This is a known Oracle bug that is currently in Oracle development. As soon as a fix is provided, it will be included in a future ITS release.

## Expenses

### 4. Unable to Update Default ChartField Values (Self-Service)

Self-Service travelers are unable to update their own Default ChartField Values on their expense profile Organizational Data.

**Navigation:** Employee Self-Service > Travel and Expenses > Review/Edit Profile

**Functional Workaround:** Expense Administrators can change ChartField values for the traveler or they can be changed by the traveler on the expense transaction Accounting Details when creating a transaction.

**Estimated Resolution:** ITS is currently researching the new ChartField security settings in 9.2 to determine if this is a configurable option.

### 5. Expense Report Budget Errors and Travel Authorization Hanging Encumbrance Issues

When a travel authorization that was created and approved prior to the 9.2 upgrade is applied to an expense report, the expense report is encountering budget errors (Exceeds Budget Tolerance or Ref'd Doc has been Finalized) and the travel authorization encumbrances are not being relieved.

**Navigation:** Travel and Expenses > Expense Report > Create/Modify, then from Quick Start menu select to populate from a Travel Authorization

**Functional Workaround:** ITS is currently researching options to prevent this issue and will provide an instruction document.

**Estimated Resolution:** ITS is currently researching to see if this is a known Oracle bug and to determine an appropriate resolution.

### 6. Expense Transactions not Budget Checking in BORBATC Nightly process

The nightly BORBATC process is not picking up all Expense Transactions for budget checking.

**Estimated Resolution:** The BORBATC run control will be updated 4/10/2015 and this issue should be resolved.

## General Ledger

### 8. Project Sync Process Issue

The Project Sync process (SYNC\_KK\_BOR) is only syncing grants to the PROJ\_GRT and PRMST budget definitions. Additionally, the process will delete any grants manually added to the budget definition.

**Functional Workaround:** ITS has removed the Project Sync process from the nightly BORBATCH. Active projects will need to be added to budget definition manually. Institutions should not run the Project Sync process until further notice.

**Navigation:** BOR Menus > BOR General Ledger > BOR GL Processing > Sync KK and Project Definition

**Estimated Resolution:** A fix for this is tentatively planned to be included in Release 4.30 (June 6, 2015).

### 9. Budget Activity/Grant Budget Activity Reports Not Printing Period 12

The Budget Activity Report and the Grant Budget Activity Report are not printing period 12 activity. All other accounting periods appear to be reporting correctly.

**Navigation:** BOR Menus > BOR General Ledger > BOR GL Reports

**Functional Workaround:** No functional workaround is currently available. Please submit a Helpdesk ticket to ITS if you encounter this issue.

**Estimated Resolution:** A fix for this is tentatively planned to be included in Release 4.30 (June 6, 2015).