

PeopleSoft Financials 9.2 Go-Live Known Issues Details

New Known Issues as of 4/03/2015

Refer to “Summary of 9.2 Go-Live Known Issues” for the full list of 9.2 issues and their current status.

The following Known Issues have been identified as of April 3, 2015. The details below include the known issue, a functional workaround and an estimated resolution.

Accounts Payable/Expenses

3. Expense EFT Pay Cycles and Prenote Statuses

An issue has been reported where the prenote status changed from a status of Confirmed to New following the upgrade for some employees (active and terminated). As a result of this, the Expenses EFT/PPD payment files are including unexpected prenotes and some of the employee reimbursements are being issued as a system check instead of EFT.

Functional Workaround: A functional workaround has not yet been determined.

Estimated Resolution: This issue is actively being researched.

4. Receiving Expense Payment Notifications for Old Payments

A large number of users have reported they are receiving old payment notifications from PeopleSoft Financials.

Functional Workaround: N/A

Estimated Resolution: The cause of this issue is currently being researched.

5. EFT Payment Advice Report APX2027 - Blank for Expense Payments

When running the EFT Payment Advice Report (APX2027) for an Expenses EFT pay cycle, the PDF report does not include any payment information.

Navigation: This report is produced as a step in the pay cycle.

Functional Workaround: Use the Trial Payment Register APX2030 report to obtain the Expense EFT payment information.

Estimated Resolution: The cause of this issue is currently being researched and a fix will be included in a future release.

Purchasing

3. PO Print Run Control Page – Number of Copies Issue

When entering a value of '1' in the **Number of Copies** field, two copies are printing.

Note: PO Dispatch appears to be working correctly and does not have this issue.

Navigation: Purchasing > Purchase Orders > Review PO Information > Print POs

Functional Workaround: When entering the desired value of **Number of Copies** to print, reduce your number by 1 to obtain the desired number of copies. If you wish to only print 1 copy, you should enter a zero (0).

Print POs

Run Control ID support Report Manager Process Monitor Run

Language: English Specified Language Recipient's Language

Report Request Parameters

Business Unit: 88000 To: 88000

PO ID: 0000510033 Select Purchase Order

Contract SetID: _____

Contract ID: _____

Release: _____

From Date: _____

Through Date: _____

Supplier ID: _____

Buyer: _____

Template ID: _____

Statuses to Include

☐ Approved ☐ Dispatched ☐ Canceled

☐ Open ☐ Pending ☐ Completed

Miscellaneous Options

*Hold Status: NOT On Hold

*Chartfields: Valid Chartfields

Change Orders: Changed and UnChanged Orders

☐ Print Changes Only

☒ Print PO Item Description

☐ Print Duplicate

Number Of Copies: 0

Sort By: Sort by Line Number

Save Return to Search Previous in List Next in List Notify Add Update/Display

Estimated Resolution: This issue is currently being researched and an update will be provided when an expected resolution date is determined.

4. Use of Copy From Requisition Option To Create a PO

When using the **Copy From** Requisition option, an error is being received upon save of the PO if the requisition being copied in is a multi-line requisition.

Navigation: Purchasing > Purchase Orders > Add/Update PO

Functional Workaround: In order to work around this issue, you will need to make a change to one of the lines copied in (e.g. change the amount) and then select Save. You will then need to change the amount back to the correct value and then save again.

Estimated Resolution: This issue is currently being researched and an update will be provided with an expected resolution date.

5. Unable to Obtain File in Report Manager (BI Publisher)

There have been inconsistent results in obtaining files in Report Manager when running the PO BI Publisher Dispatch process. The process is producing a file for some process instances but no file is found for others.

Navigation: Purchasing > Purchase Orders > Dispatch POs

Functional Workaround: When running the PO Dispatch job, select the following:

- Server Name = PSUNX
- Server Type = Web
- Format = PDF

Process Scheduler Request

User ID: sparker Run Control ID: Dispatch

Server Name: PSUNX Run Date: 04/02/2015

Recurrence: Recurrence Run Time: 3:49:37PM

Time Zone: Time Zone

Process List

Select	Description	Process Name	Process Type	*Type	*Format	Distribution
<input type="checkbox"/>	PO Dispatch & Email	PODISP	PSJob	(None)	(None)	Distribution
<input checked="" type="checkbox"/>	PO BI Publisher Dispatch	POXMLP	PSJob	Web	PDF	Distribution
<input type="checkbox"/>	Email	PO_PO_EMAIL	Application Engine	Web	TXT	Distribution

OK Cancel

Estimated Resolution: This is a potential server issue that is currently being researched. An update will be provided as soon as this issue is resolved.

General Ledger

7. Unable to use the 9.2 Journal Upload Spreadsheet

Multiple users have reported an issue with use of the new 9.2 Journal Upload spreadsheet template.

Functional Workaround: If you encounter problems with the 9.2 journal upload spreadsheet, you may wish to continue using the 8.9 spreadsheet. You can also check with other users at your institution to see if they are experiencing the same issue.

Estimated Resolution: Institutions can submit a Helpdesk ticket so that we can assist you with identifying workstation issues that may be impacting use of the spreadsheet. Additional instructions will be provided as we obtain information from Oracle and Microsoft to improve use of this technology.

Security

1. Unable to view Roles in Distributed User Profile

Users with the BOR_LOCAL_SEC_ADMIN_VW are no longer able to view the roles assigned to a user from the Distributed User Profile page.

Navigation: PeopleTools > Security > User Profiles > Distributed User Profiles > User Roles tab

Functional Workaround: Use other security queries that provide a list of the users roles.

Estimated Resolution: The view issue will be corrected in Release 4.20 (May 16, 2015).