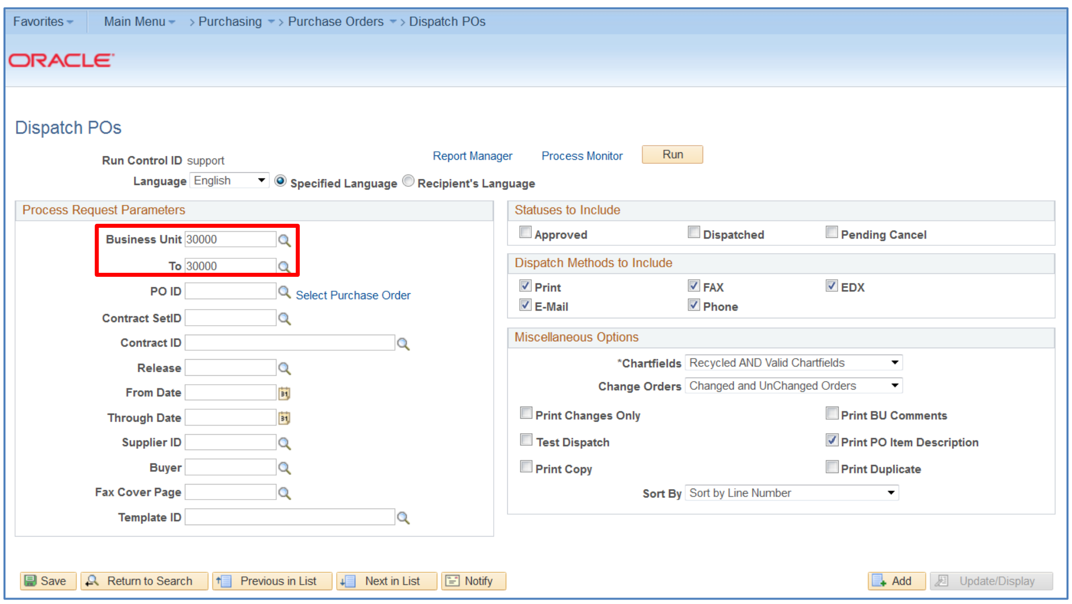
PeopleSoft Financials 9.2 Go-Live Known Issues

Purchasing

1. PO Dispatch - not requiring Business Unit

The PO Dispatch page in 9.2 is not requiring a business unit. If a business unit is not specified, the PO Dispatch process will run for all business units.

Navigation: Purchasing > Purchase Orders > Dispatch POs



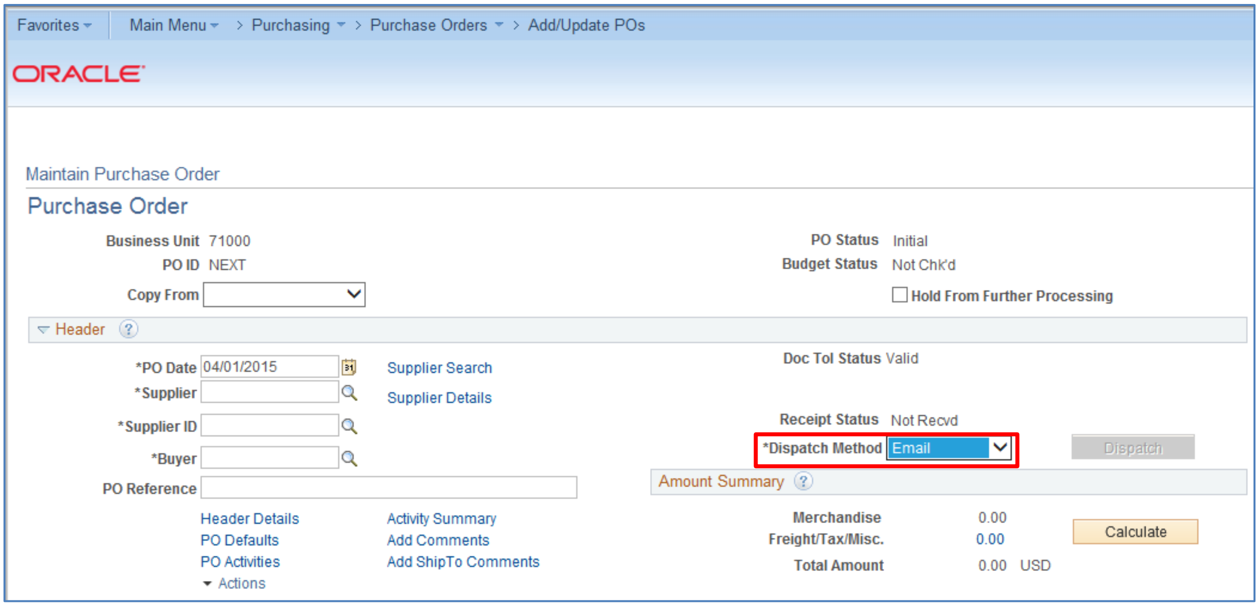
Functional Workaround: Please confirm that the business unit field is populated each time you pull up the PO Dispatch page.

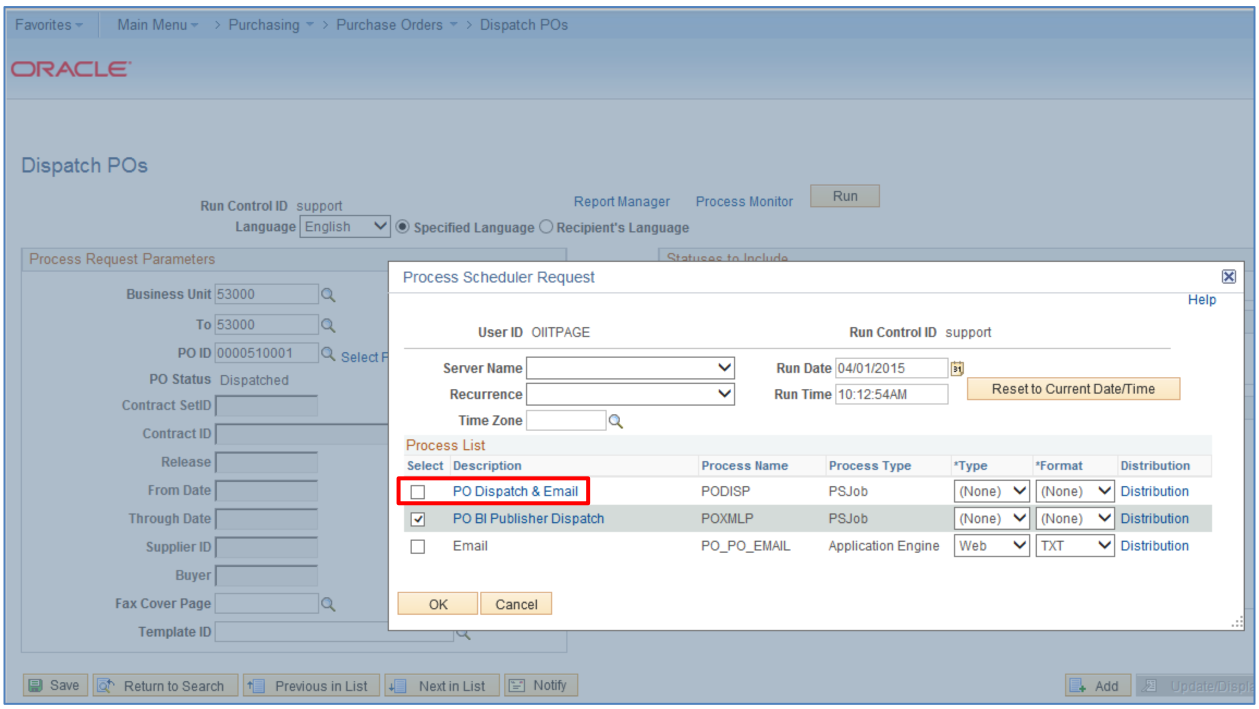
Estimated Resolution: This is tentatively planned to be included in Release 4.10 (April 18).

2. PO Dispatch – Dispatching to Email

Selecting a dispatch method of e-mail is causing the PO dispatch process to run to No Success in the Process Monitor. The PO is dispatched, but the email is not sent.

Navigation: Purchasing > Purchase Orders > Add/Update POs
Navigation: Purchasing > Purchase Orders > Dispatch POs





Functional Workaround: Users will need to select a Dispatch Method of Print on the Purchase Order and then retrieve the .pdf file from the Report Manager. The .pdf can then be emailed to the Supplier. When running the batch Dispatch POs process, users should select the 'PO BI Publisher Dispatch' option instead of the 'PO Dispatch & Email' option. The .pdf file can be retrieved from the Report Manager and emailed to the Supplier.

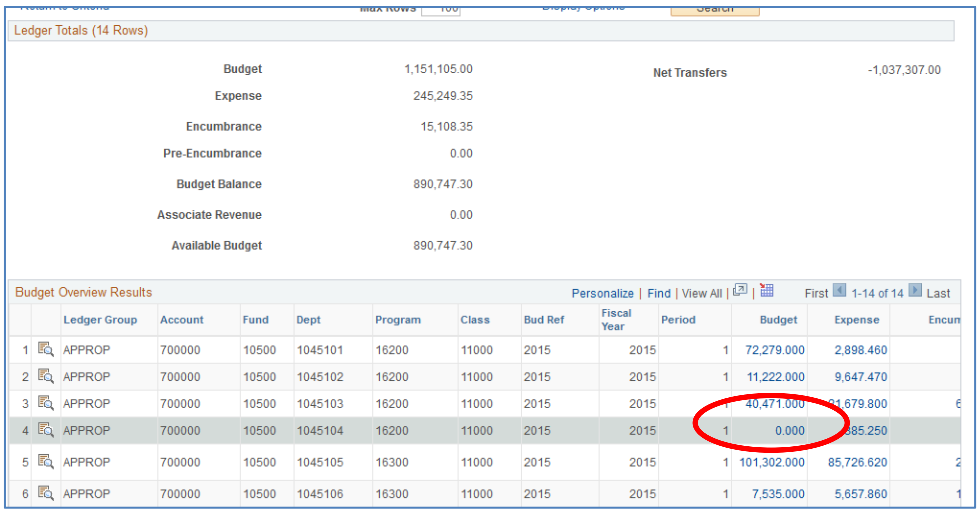
Estimated Resolution: A fix for this issue is currently being identified and an update will be provided as soon as the expected resolution date is determined.

General Ledger/Commitment Control

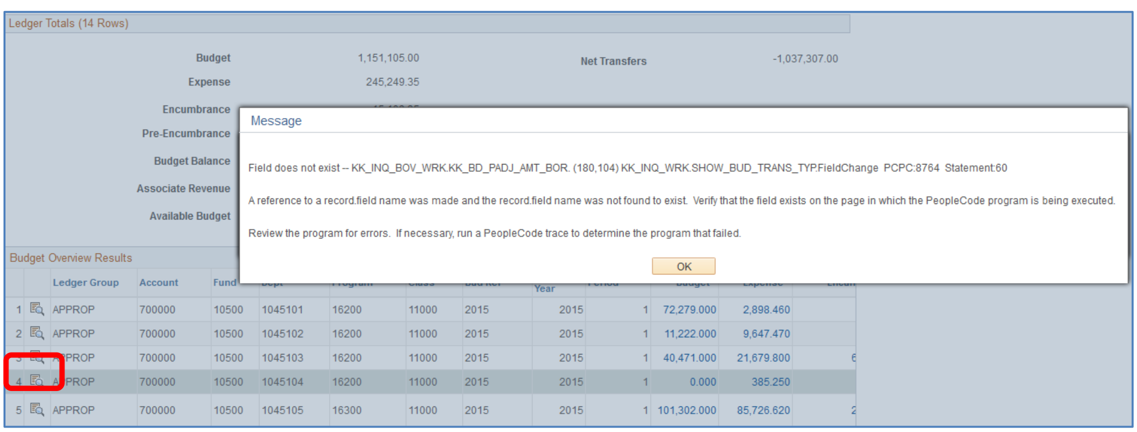
1. Budget Overview Page – Not correctly calculating some budgeted amounts

The Budget Overview page is not displaying/calculating amounts for budget journals with a Budget Type of Permanent Adjustment or Transfer Permanent Adjustment.

Navigation: Commitment Control> Review Budget Activities> Budget Overview



If you click on the Drill to Detail icon (below), you will get the following error message



Functional Workaround: If you use the drill down on the budget amount column, the correct information will be displayed. Until this issue is resolved, you can also use other reports like the Budget Activity Report and Budget Status Report or queries such as the BOR_KK_AVAIL_BALANCE query.

Estimated Resolution: This is tentatively planned to be included in Release 4.20 (May 16).

2. Journals Not Requiring Approval (Payroll, Banner and PCARD)

It was reported that payroll journals created on Monday, March 30 and Tuesday, March 31 were not requiring approval. ITS has identified that a workflow setting had not been set to require approval for journals with a system source of 'GOT' which includes Payroll, Banner and PCARD journals.

RESOLVED: This issue is now resolved. Workflow configuration was updated in production prior to 7:00am this morning (4/01/2015). These journals will now require approval. Institutions should make note of any manual approval of journals during this time period for audit purposes.

3. Revenue Budget Progress Report (BORRG037) – Runs to a status of Error

The Revenue Budget Progress Report appears to be a valid menu item when viewing the BOR GL Reports menu but the report has not yet been released. As a result the report runs to a status of Error.

Navigation: BOR Menus>BOR General Ledger> BOR GL Reports

Functional Workaround: Users can use the ledger inquiry functionality at General Ledger > Review Financial Information > Ledger or the Ledger Activity Report at General Ledger > General Reports > Ledger Activity

Estimated Resolution: This report will be included in Release 4.10 (April 18). Please note that the report name will be changed to Revenue Budget Activity Report in 9.2.

4. Ledger History Report (BORRG014) – Omitting Data

The Ledger History Report results are omitting any lines in Ledger where the department id is not populated

Navigation: BOR Menus>BOR General Ledger> BOR GL Reports

Functional Workaround: Users can use the ledger inquiry functionality at General Ledger > Review Financial Information > Ledger or the Ledger Activity Report at General Ledger > General Reports > Ledger Activity

Estimated Resolution: A fix for this report is currently being identified and an update will be provided as soon as the expected resolution date is determined.

5. BOR_GL_LEDGER_BALANCES query

This query is currently including information from GAAP

Navigation: Reporting Tools > Query

Functional Workaround: Save query as an institutional specific query and add the following criteria: Ledger in ('ACTUALS', 'DETAIL_PR', 'DETAIL_EN')

Estimated Resolution: The updated query will be released in Release 4.30 on June 6.

6. Budget Activity Report (BORRG045) – Slow Performance/Causing other user's sessions to be blocked

The Budget Activity Report is running slowly when the result set being brought back is very large.

Navigation: BOR Menus > BOR General Ledger > BOR GL Reports

Functional Workaround: Please utilize run page parameters to narrow the result set being brought back, e.g., if running for multiple funds, restrict accounting periods to 1 or 2 periods, if running for all fiscal periods, restrict by multiple chartfields such as fund and department.

Estimated Resolution: This report is being evaluated to see if the performance can be modified and/or if a change to the required parameters is needed.

Accounts Payable

1. Unable to select Withholding Vouchers for Payment

Institutions have reported that they are unable to get withholding vouchers to select for payment. Note: This issue did not impact consolidated institutions using SHARE vendors/suppliers.

RESOLVED: This issue has now been resolved. New 9.2 withholding entity configuration was completed in production 4/01/2015. Institutions that previously encountered this issue should now be able to select withholding vouchers for payment.

2. Open Item lookup displaying all Business Units when entering an Employee Travel Voucher

When entering a travel voucher for an employee reimbursement and using the search function on the open item, Employee IDs for all business units are returning in the search.

Navigation: Accounts Payable> Vouchers> Add/Update> Regular Entry

Estimated Resolution: A fix to restrict this search by business unit is tentatively planned for Release 4.20 (May 16).

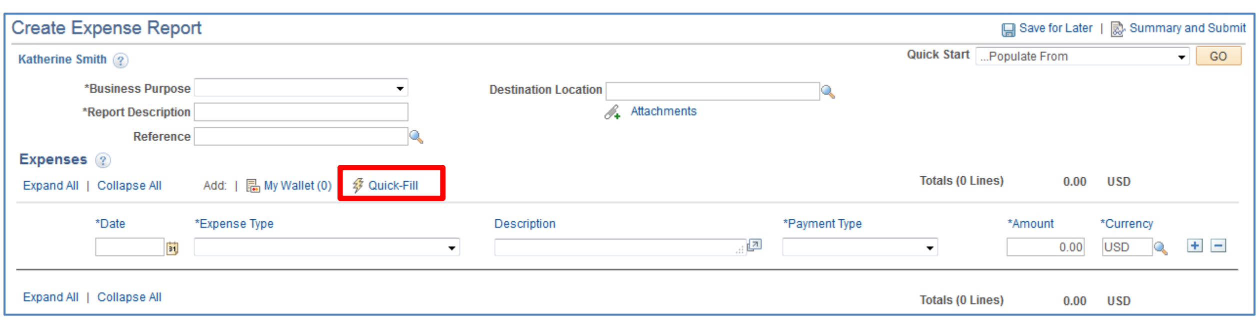
Travel and Expenses

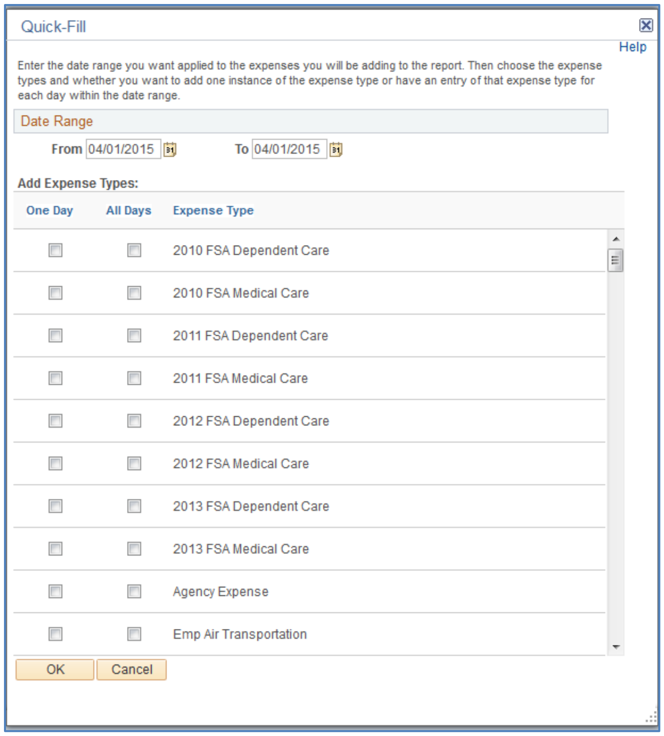
1. Quick-Fill window displays twice

When using Quick-Fill functionality to add lines to an Expense Report, the Quick-Fill window displays twice.

Navigation: Travel and Expenses > Expense Report > Create/Modify

Navigation: Employee Self-Service > Employee T & E Center > Expense Reports > Create





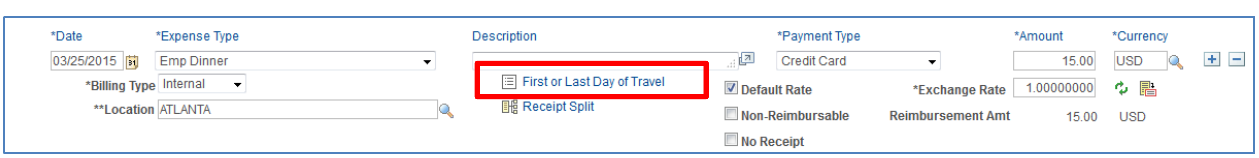
Functional Workaround: Make Expense Type selections in the first Quick-Fill window that displays and click OK. A second window will display. Do not make any selections in the second window, simply click OK. Lines will be added for the Expense Types selected in the first window.

Estimated Resolution: A fix for this issue will be provided by Oracle and an update will be provided as soon as the expected resolution date is determined.

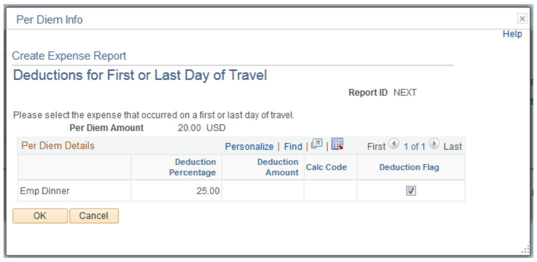
2. Issues applying First or Last Day of Travel per diem deduction for meal lines added to Expense Reports using Quick-Fill

If the First or Last Day of Travel per diem deduction is applied to meal lines added using Quick-Fill, it causes a message to display and per diem calculation to be $0.00.

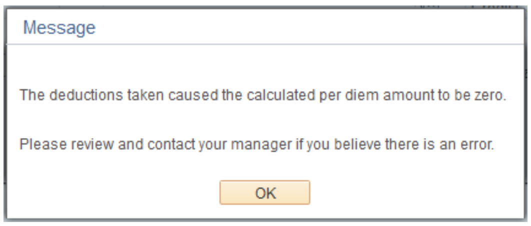
Navigation: Travel and Expenses > Expense Report > Create/Modify
Navigation: Employee Self-Service > Employee T&E Center > Expense Reports > Create



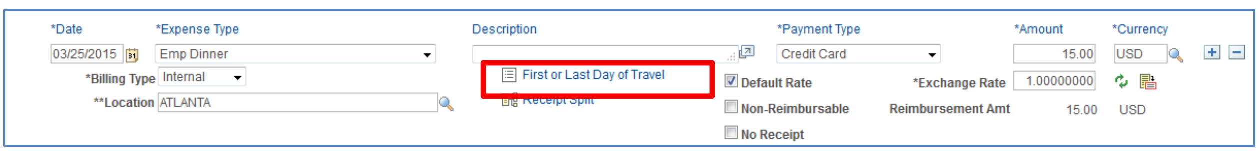
Check the Deduction Flag and click OK.



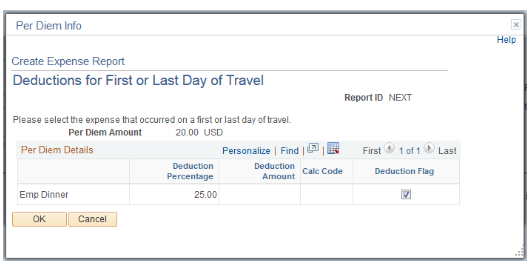
Message will display and amount on meal line will change to $0.00.



Functional Workaround: Select the First or Last Day of Travel link a second time.



No changes need to be made in the Per Diem Info box, simply click OK and the per diem amount will be corrected.



Estimated Resolution: This is tentatively planned to be included in Release 4.20 (May 16).

3. Lines on Printed Expense Report Not Displaying in the Order Entered Online

The printed expense report is not displaying expense lines in the order that they were entered online.

Navigation: Travel and Expenses > Expense Report > Print
Navigation: Employee Self-Service > Employee T&E Center > Expense Reports > Print

Functional Workaround: Navigate to Travel and Expenses > Expense Report > View or Employee Self-Service > Employee T&E Center > Expense Reports > View. Select Expense Details link Expense Details (located in the top right of the View page) and print via your browser. Note that this method of printing will not print the disclaimer statement and signature line information.

Estimated Resolution: A fix to correct the printed expense report is tentatively planned for Release 4.30 (June 6).

BORBATCH

The Daily BORBATCH processes that normally run each weekday at 6:00pm did not run as scheduled on Monday, March 30th or Tuesday, March 31st. This process was started manually at 11:30am today, Wednesday, April 1st to catch everything up. ITS will monitor this evening to make sure this batch process runs as scheduled.