SUNGARD HIGHER EDUCATION

CONSULTANT BIO

Name – Mr. Rusty Wissert
Title – Technical Architect

Current Responsibilities

As a Technical Architect in SunGard Higher Education's Professional Services organization, I assist our clients in reaching their institutional goals by providing visionary leadership of information technology solutions. I effectively employ a fusion of technology and software designs to align multiple and often variable perspectives into a single trajectory aimed toward the defined vision of the institution. I provide the services of a leader, gatekeeper, and visionary engaged in constant evaluation of technology strategies to support large-scale, system-wide, administrative system processing goals.

My primary responsibilities include overseeing all "IT" related activities and strategies, including identifying, analyzing, and implementing technology solutions with a strategically visionary approach. I am well versed in building the technical roadmap timeline for the tasks that need to be accomplished to meet a successful project outcome, and then managing project plans toward a successful end. This involves making tactical decisions to meet deadlines while maintaining a solid technology vision and consistent direction. I am a technical communicator who uses a variety of communication tools and skills to create dynamic and relevant documentation to assist in communication of technical information to both technical and non-technical audiences. I operate closely with our clients to effectively align their vision with the reality of available technology and resources, and keep their key stakeholders involved in continuous communication to convey relevant, ongoing project updates.

Primary Areas of Expertise

- Banner Student – functional and technical
- Banner AR – functional and technical
- Oracle Sqlplus/PLsql
- Cobol programming
- Oracle VPD/SunGard Multi-Entity Processing

Additional Areas of Knowledge

- Banner Human Resources – Functional and Technical
- Banner Financial Aid – Functional and Technical
- Luminis
- Banner ODS/EDW
- Banner Workflow
- Banner Imaging
- Cognos
- Banner Intcomp/Messaging
- Matrix Student Marketing
- Banner Student Conversions

Years of Experience
- 25 years higher education experience
- 19 years SunGard Higher Education experience
- 1 year relevant experience

Geographic Location

- Scio, New York

Institutions Served

- College of St. Benedict
- Colorado Community College System
- Connecticut Community and Technical College System
- Connecticut State University System
- Dalhousie University, Halifax, Nova Scotia Canada
- Dartmouth College
- Fordham University
- Genesee Community College
- Georgia Board of Regents
- Hofstra University
- Indiana University of Pennsylvania
- Manhattan College,
- Montana State System
- Mount St Vincent College
- Norwich University
- St. Francis Xavier, Antigonish Nova Scotia Canada
- St. John's University
- State University of New York at Alfred
- State University of New York at Geneseo
- Teachers College
- Technical College System of Georgia
- University of Hawaii System
- University of Illinois
- University of Michigan at Dearborn
- University of South Carolina
- Washtenau Community College
- Wachashaw County Technical College
- West Virginia Community/Technical College System

Relevant Past Positions and Areas of Accountability

- *Enterprise Architect,* Sales Support
    - Responsible for all of the Multi-Entity Processing systems, all workflows, ODS/EDW and Cognos demo needs.
- *Student Marketing Product Manager*, Matrix Development
    - Responsible for the functional direction of the Matrix Student Marketing product, which includes Recruiting, Admissions, Web Inquiry and the Online Application.

– Responsible for all enhancements to the product, resolution of all defects and the interoperability within the Matrix Suite. Also responsible for all upgrade content, testing and release documentation.

➢ *Senior Principal Systems Analyst*, Strategic Modifications
  – Responsible for the functional direction of the Matrix Student Marketing product, which includes Recruiting, Admissions, Web Inquiry and the Online Application.
  – Responsible for all enhancements to the product, resolution of all defects and the interoperability within the Matrix Suite. Also responsible for all upgrade content, testing and release documentation.

➢ *Technical Manager – Northeast Region*
  – Provided technical support for all of the clients in Northeast United States and Eastern Canada.
  – Managed a group of about 25 technical consultants that provide consulting, training, conversion assistance and report and modification assistance to our clients.
  – Responsible for making sure that all of the consultants were properly trained to provide a quality product to our clients and to ensure client satisfaction.

➢ *Banner Project Manager*
  – Provided Project Management for SunGard clients to ensure that projects were completed on time and according to corporate, client, and customer quality standards.
  – One of my major job responsibilities was the facilitation of communication with the project team or teams.
  – Also responsible for the creation and management of project plans in Microsoft Project.

➢ *Banner Student Functional/Technical Consultant*
  – Provided functional and technical training and consulting for the Banner Student and Accounts Receivable systems.
  – I trained on the functionality of how the modules of the Banner Student and Accounts Receivable system interact with each other and the Human Resource, Finance, Financial Aid and Alumni systems.
  – Consulted with clients on how they could implement the Banner Student and Accounts Receivable systems effectively at their site.

➢ *Manager of Administrative Computing,* Genesee Community College
  – Managed the day-to-day activities of the Administrative Computing Department and its staff and oversaw the Banner Student implementation project.
  – Coordinated Student project tasks to ensure that all required deadlines were met.

➢ *Technical Lead,* Genesee Community College
  – Provided on-going functional and technical support for the Student and Accounts Receivable systems.
  – I also supported the Human Resource, Alumni, and Financial Aid systems in both a functional and technical capacity.

➢ *Programmer Analyst,* SUNY Geneseo
  – Provided consulting and programming support for the installation of Banner and conducted end-user report training.

➢ *Programmer Analyst,* SUNY Alfred
  – Provided consulting and programming support for the installation of Banner. Also maintained their legacy system until Banner was implemented.

Degrees/Education/Certifications

➢ *Bachelor of Arts, Computer Science, State University of New York at Oswego*

Awards/Recognitions

➢ SunGard Higher Education Services Emerald Award