

State	Link to Complaint Process
Alabama	Link not found for complaint process. General link: http://www.ache.state.al.us/
Alaska	Link not found for complaint process. General link: http://akadvantage.alaska.gov/
Arizona	http://azppse.state.az.us/student_info/compliance.asp
Arkansas	http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf
California	http://www.bppe.ca.gov/forms_pubs/complaint.pdf
Colorado	http://highered.colorado.gov/Academics/Complaints/default.html
Connecticut	Forms are available: http://www.ctdhe.org/
Delaware	Link not found for complaint process. General link: http://www.doe.k12.de.us/
District of Columbia	For complaint process see section 2115 of regulations at: http://www.seo.dc.gov/seo/frames.asp?doc=/seo/lib/seo/services/edl/pdf/regulations_degree_granting.pdf&group=1507&open= 31195
Florida	http://www.fldoe.org/cie/complaint.asp
Georgia	http://rules.sos.state.ga.us/docs/392/5/06.pdf
Hawaii	http://hawaii.gov/dcca/ocp/consumer_complaint
Idaho	http://legislature.idaho.gov/idstat/Title33/T33CH24.htm

State**Link to Complaint Process**

Use institutional Ombudsman/Dean/Department Head/Provost - Hotline (217) 782-2551

Illinois

<http://www.ibhe.state.il.us/consumerinfo/complaint.htm>

This link requests complaints be directed back to the institution

Indiana

<http://www.in.gov/che/>

Iowa

<http://www.iowacollegeaid.gov/images/docs/file/forms/constituentrequestform.pdf>

Kansas

<http://www.kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf>

Kentucky

Link not found for complaint process. General link:

<http://cpe.ky.gov/institutions/>

Louisiana

Link not found for complaint process. General link:

<http://regents.state.la.us/>

Maine

Link not found for complaint process. General link:

<http://www.maine.gov/education/>

Maryland

Link not found for complaint process. General link:

<http://www.mhec.state.md.us/>

Massachusetts

<http://www.mass.edu/forstudents/complaints/complaintprocess.asp>

Michigan

<http://www.michiganps.net/complaint.aspx>

Minnesota

<http://www.ohe.state.mn.us/mPg.cfm?pageID=205>

Mississippi

Link not found for complaint process. General link:

<http://www.mississippi.edu/mcca/>

State**Link to Complaint Process****Missouri**

While the department does require students to pursue resolution through institutional processes, which are required as part of the licensure standards, the department does maintain a process for the review of student complaints at licensed schools. Information about that process is not currently available from the department's website but is distributed to students upon request.

Montana

Link not found for complaint process. General link:

<http://mus.edu/board>

Nebraska

Not available online.

Nevada

<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

New Hampshire

Complaints regarding non-compliance with agency New Hampshire Code of Administrative Rules. Made to Executive Director of the Commission.

<http://www.nh.gov/postsecondary/complaints>

New Jersey

Link not found for complaint process. General link:

<http://www.state.nj.us/highereducation/>

New Mexico

Link not found for complaint process. General link:

<http://www.hed.state.nm.us/>

New York

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

North Carolina

If the complaint cannot be resolved after exhausting the institution's grievance procedure, the student may file a complaint with the following office: Post-Secondary Education Complaints, c/o Assistant Director of Licensure and Workforce Studies, University of North Carolina General Administration. 910 Raleigh Road, Chapel Hill, NC 27515-2688, telephone (919) 962-4558. The student may contact UNC General Administration for further details.

North Dakota

Link not found for complaint process. General link:

<http://www.nd.gov/cte/>

State	Link to Complaint Process
Ohio	Not available online.
Oklahoma	Link not found for complaint process. General link: http://www.okhighered.org/
Oregon	Link not found for complaint process. General link: http://www.osac.state.or.us/oda/
Pennsylvania	Link not found for complaint process. General link: http://www.education.state.pa.us/portal/server.pt/community/bureau_of_postsecondary_education/1325/division_of_higher_education/522367
Puerto Rico	For IHES' go to PRCHE - Chapter XIII: http://www.gobierno.pr/NR/rdonlyres/F15F15DF-A8C1-4341-A752-4490FF6791A3/0/REGLAMENTO_EN_INGLES_OTORGAMIENTO_DE_LICENCIAS_A_IES_DE_PR.pdf For other postsecondary non degree granting go to PRGEC - Article 3.4 (in Spanish): http://www.cge.gobierno.pr/reglamentos/Reglamento%20de%20Licencias.pdf
Rhode Island	Link not found for complaint process. General link: http://www.ribghe.org/
South Carolina	http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf
South Dakota	Link not found for complaint process. General link: http://www.sdbor.edu/

State	Link to Complaint Process
Tennessee	Link not found for complaint process. General link: http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/psa.html
Texas	Link not found for complaint process. General link: http://www.thecb.state.tx.us/
Utah	http://consumerprotection.utah.gov/complaints/index.html
Vermont	Link not found for complaint process. General link: http://www.education.vermont.gov/new/html/mainboard.html
Virginia	http://www.schev.edu/forms/StudentComplaintInformation.pdf
Washington	http://www.hecb.wa.gov/autheval/daa/ConsumerInformation.asp
West Virginia	Link not found for complaint process. General link: http://wvhepcnew.wvnet.edu/
Wisconsin	http://eab.state.wi.us/resources/complaint.asp
Wyoming	Link not found for complaint process. General link: http://edu.wyoming.gov/Programs/schools/private_school_licensing.aspx