# Attendance

Robert Quarles, Kathy Davies, Sonya Gaither, Sonya Gaither, Barbara Mann, Julius Fleschner, Catherine Murray-Rust, Ru Story-Huffman, Jeff Steely, David Evans, Tamatha Lambert, Toby Graham, Lucy Harrison, Russell Palmer, John Stephens, Joy Woodson, Barry Robinbson, Sean Purcell, Deena Anderson

Guest: Amy Chew

# Call to Order

The meeting was called to order at 10:45 a.m. by Ru Story-Huffman.

# Approval of agenda and minutes

A motion to approve the minutes and the agenda was made by Jeff and seconded by Barb. There was no discussion.

# **GIL/ALMA updates - Barry and Sean**

Barry introduced Amy Chew from VSU, who presented a proposal about adding license terms in Alma. Amy is the ILL Subcommittee Chair. The proposal is to have license terms for collections licensed by GALILEO visible in Alma and in GIL Find Primo. This will benefit patrons and employees. ILL Lending staff can see if they have permission to lend content, which will be a huge time saver and allow libraries to fill more requests and improve fill rate statistics. Faculty will be empowered with licensing information as they make decisions about course reserves and course packs. The model for this project came from the University of Washington. The proposal received the acceptance of the OPAC committee. Each USG institution will have the ability to opt-out, if desired.

Sean provided results of the GIL services/support survey which was initiated in fall 2019. The data were analyzed in December and most responses were positive. Areas for improvement include ticket and email response times, marketing and communication, and GIL Website and Training wiki. Sean went over an action plan for addressing the areas for improvement, including:

- 1. A bi-weekly review of ticket response times
- 2. Incorporating ticket nudges into daily standup meetings
- 3. Yearly meetings with each institution's leads,
- 4. Offering a USG-wide Slack to supplement the listservs
- 5. Possibly changing the monthly institutional lead meetings so that documentation is available online for historical viewing. Also mentioned the GIL Userguide.
- 6. Looking at tools to improve the GIL public-facing documentation, and the possibility of integrating the GIL site with the GALILEO site.

# **General GIL Updates**

- 1. Proposals for GUGM are encouraged; the deadline is next week
- 2. An upcoming update to Google Chrome might impact certain areas of Alma and Primo; it has been tested and so far there are no problems
- 3. A major upgrade for Alma analytics coming on March 1
- 4. Alma sandboxes will be refreshed on February 9

- GIL is in the processing of gathering Alma enhancement requests; the deadline is February 7
- 6. Internal Alma accounts not in use have had passwords removed in early January by ExLibris

# **RACL Committee Updates**

## **Collection Development/Greenglass - Lucy for David**

The committee has not done a huge amount of work; they will look at the last copy policy towards the end of this month.

# **USG E-Resources Portfolio Analysis - Barb**

A meeting is planned for February to look at next steps.

## Assessment - Sonya

The committee is working on responses from a survey that was sent out in the fall. Follow-up interviews are currently being conducted. A final report will be available at the April RACL meeting, along with recommendations for moving forward.

## **Information Literacy - Julius**

The group is currently working on presentations for the Georgia International Information Literacy Conference and building its listserv. Julius is currently working on transitioning leadership from the current chair to vice-chair. The group is also exploring professional development opportunities.

### **ExLibris Negotiations**

Lucy met with several individuals from ExLibris a few weeks ago. She would like to engage with them around assessment and the ability to use APIs with Primo, and expects that her work will result in more conversations with our functional committees and some webinars.

She also provided background information on how Alma is funded. Conversations are beginning with ExLibris about how to get the price for Alma to an affordable level. She hopes to report out at our April RACL meeting.

#### **EJournal Negotiations and Next Steps**

The contract has been signed for the Elsevier e-journals. There 21 or 22 participants (depending on how Emory is counted), 13 of which are from USG. The contract offers improvements in both terms and pricing. Lucy would like to get some feedback from the participants. It is possible that we might repeat this process with another publisher.

#### **GUGM** Plans

GUGM will be held May 14, 2020 at Middle Georgia State University. The theme is "Vision 20/20: Putting Partnerships into Focus." Marshall Breeding will be the keynote speaker. There will be two-preconferences. Proposal submissions are currently being accepted.

#### GenEd Redesign Update

The Gen Ed Redesign is in full swing. As it stands currently, information literacy would be embedded in math, social science, science and data and digital fluency. Julius hopes to engage the Info Lit committee as the process moves forward and encourages those who are able to participate in the processes on their campuses. He anticipates options for embeds, as well as librarians teaching for-credit courses.

# Spring RACL Meeting Plans

The spring meeting will be held April 10 at Georgia Gwinnett College. The registration fee is \$25 and registration will be available online.

# **Member Updates**

- 1. Julius recently lost one position at Georgia Highlands but had an open position that had to go through the Critical Hire Process. He hopes to share the narrative with all of RACL if the position is successfully approved.
- 2. Middle Georgia State University was approved for its first doctoral degree.
- 3. Georgia Southwestern is currently displaying Victory Within, a POW experience from the Andersonville Memorial Site.
- 4. Sonya reminded the group that we submitted an application for Gordon Baker to be recognized as the Library Champion of the year and that he was selected. He will be recognized at noon on February 13 at the Georgia Capital. Stephen Houser was named Librarian of Year for the state of Georgia.

The meeting was adjourned at 12:03 p.m.