Regents Academic Committee on Libraries
Meeting Minutes
November 2, 2018
Georgia College and State University

Attendees: RACL - Regents Academic Committee on Libraries

Kelly Ansley, East Georgia State
Sandra Bandy, Augusta University
Alan Bernstein, Valdosta State University
Jeffrey Carrico, Georgia Tech
Laura Clark, ABAC (Chair)
David Evans, Kennesaw State University
Mary Jo Fayoyin, Savannah State University
Julius Fleschner, Georgia Highlands
Roberta Ford, Columbus State University
Sonya Gaither, Gordon State College
Toby Graham, University of Georgia
Debbie Holmes, College of Coastal Georgia
Lynn Kelley, South Georgia State College

Tamatha Lambert, Middle Georgia State
Barb Mann, Georgia Gwinnett
Bede Mitchell, Georgia Southern
Catherine Murray-Rust, Georgia Tech
Robert Quarles, Atlanta Metropolitan State
Betty Rogers, Fort Valley
Rebecca Rose, University of North Ga
Jeff Steely, Georgia State College
Shaundra Walker -Georgia College & State
Mary Washington, Albany State
Melissa Whitesell, Dalton State College

University System of Georgia / GALILEO / GIL:

Tristan Denley, Lameisha Estelle, Lucy Harrison, Russell Palmer, Sean Purcell, John Stephens

Guests:

Lisa Adams, OCLC Regional Director, U.S. Library Services
Pete Zeimet, OCLC Specialist for Sustainable Collection Services

Meeting Called To Order:

Chair David Evans called the meeting to order at 10:00 AM
The minutes from 2018 Spring RACL at Amicalola Falls State Park and Lodge, Dawnsonville, GA were approved.

GALILEO Update, Lucy Harrison

Lucy Harrison reviewed progress on the five main goals of the GALILEO Strategic Planning Process.

1) **User Experience**

   ● User Centered Design -- The UGA GALILEO development team is moving to an agile development process. GALILEO will ask for volunteers to form a GALILEO Development Advisory Committee.

- Improve authentication -- OpenAthens (see full update later in agenda)
- Improve the GALILEO interface -- by the end of the year, we will have a draft plan in place

Lucy Harrison reviewed the Summon/EBSCO Discovery Service Comparison and decision. After a comparison, it was concluded there was no substantial benefit in changing to Summon, and GALILEO will remain with the EBSCO Discovery Service.

2) E-Resources/Content:
- This year, we will make a decision on whether or not we need a e-resources management tool or whether we just want to use ALMA functionality for that (which mostly impacts higher ed)
- Improve resource assessment
- Develop a process to review Open Access resources for inclusion in GALILEO

3) Awareness/Marketing

- We are presently executing on our marketing plan
- A marketing and training survey was conducted earlier this year and will be reviewed later in the meeting
- The "About GALILEO site" was redesigned
- A marketing tool kit was created
- Working on an update to the GALILEO "Return on Investment" document from 2015
- Develop online marketing items that can be customized by library staff
- Marketing plan will be evaluated and expanded when the new Marketing person is hired

4) Training:

- Conducted a training survey
- Working closely with GPLS to build on each other's strengths and reach a wider audience
- Reviewing support requests to identify patterns of questions that indicate a focus for training
- Reviewing screencasts created by GALILEO Support staff to identify videos that will be posted in an online training portal
- Creating lesson plans and presentations for basic K12 sessions
- Continued focus on front line staff
- Beginning to offer training for other audiences, library users, parents
- Working with vendors to improve and expand vendor provided training
- Working with groups like National History Day and the Regional Educational Service Agencies (RESAs) to reach a wider audience
- Improve GALILEO training portal

Lucy Harrison offered an overview of the Comprehensive Administrative Review (CAR) at GALILEO

RACL Minutes 11/2/2018

- GALILEO was not significantly impacted by the CAR
- Staffing--GALILEO's web developer will now report directly to Lucy Harrison instead of reporting to the ITS web group
- UGA's CAR may have impacts on GALILEO, as part of our staff is employed by UGA

Lucy Harrison reviewed the GALILEO Activities Report (handout provided at meeting)**.**

GALILEO Training and Marketing Survey: USG Highlights -- Russell Palmer

- 62 USG respondents to the survey
- Russell focused on how users find out about training
- Based on suggestions and discussion, GALILEO will review our listservs and make sure there is clarity about what we offer and how to join to ensure good communication of training opportunities
- E-resources librarians are asking for more training on GALILEO functionality; we will work to routinely offer things like GLRI training, and ongoing, OpenAthens training
- Generally, respondents were supportive of expanding GALILEO training beyond library staff. GALILEO will work carefully to do that in coordination with library staff, RACL, and GALSTEER
- Good support for expanding collaboration in training, and conducting more "train the trainer" activities
- Formation of the RACL Interest Groups, especially an Information Literacy group, will expand this discussion and offer guidance going forward

Dr. Tristan Denley presented an update on the Comprehensive Administrative Review (CAR) and discussed the role of libraries in higher education.

Dr. Denley was welcomed by Dr. Stephen Dorman, President at GC&SU, and introduced by Lucy Harrison. Dr. Denley discussed:

- College 2025
- 4 Paradigms:

  1. Student success
  2. Pedagogy
  3. Academic mindset
  4. New pedagogy strategies

- Removing barriers to access to materials for students
- CAR Discussion

There were several questions and comments for Dr. Denley. Discussion about HathiTrust as a means to provide access to texts, the FinTech program, ALG, librarian involvement with the Chancellor's Learning Scholars, and promoting OER on campus ensued.

RACL Interest Groups

RACL Minutes 11/2/2018

Lucy spoke on the exploration of interest groups. Ideas introduced included:

- Public services
- Bibliographic instruction/Information Literacy
- Information literacy
- Marketing
- Training

- User Design / User Experience Interest Group
- Library Data Interest Group (Using our library data to contribute to campus retention and graduation records)

RACL agreed to form the following interest groups:

- Information Literacy
- Assessment
- USG E-resources subcommittee was discussed later in the meeting

Julius Fleschner led a discussion on interest groups and their potential impact.

GIL ALMA Update--Sean Purcell (for Barry Robinson) (https://gil.usg.edu/alma)

- Migrated to the new Primo UI
- Completed two consolidations all inside of Alma Primo
- Released a new titles list – this was a soft launch. If you go into your GIL find, you can click on the ellipses and you will see it down towards the bottom. We would love to get feedback on that.
- Ran a full update of the Alma catalogs in EDS after we went live with ALMA.
- Made some progress with Hathi Trust on the subcommittee
- Developed a procedure for extracting the print holdings information for all USG institutions
- OCLC data synch
- GIL Team resolved 368 tickets
- Tickets – Ex Libris resolved 244 cases
- The average number of GIL tickets open over the years has decreased

Ongoing Issues

- At the end of December Ex Libris is going to change the way external users work in ALMA. When you log in December 31st, your password will have to be copied to an external authentication system. You will have to manage that password in that external authentication system. This will only impact the internal users and should be seamless.
- The project to integrate Georgia Tech into USG's fulfillment network is ongoing
- OCLC data synch issue: It was noticed that records without valid OCLC numbers were imported as new records, this issue is being repaired
- In the Primo Sandboxes, resources activated from the network zone sandbox are not displaying links in the institution zone sandboxes.

RACL Minutes 11/2/2018

Ongoing Projects:

- OpenAthens (full updates later)
- Ongoing Primo Modifications
- Institutional Billing
- Taking a closer look at how institutions are importing records into the network zone
- Exploring Agile Development
- Query on user id

Lucy reminded the group about the previously-approved **Guiding Principles** on how Alma was going to work for us.
(https://gil.usg.edu/alma/implementation_information/racl-guiding-principles) With those principles in mind, RACL came up with goals that were specifically for RACL:

- Increase Collaboration
- Take full advantage of Alma functionality

Jason Battles proposed a pilot for **Centralized Cataloging Workflow** through **UGA**. There were several questions and comments regarding efficiency, shelf ready content, physical process, labeling. Right now, the idea is the home institution would order an item, receive an item, and barcode the item. They would send it and once the barcode is, on it, they would have the ability to track it and all other institutions would be able to see where the item was. Having the book in hand would give us a sense of how the records are in Alma, how clean the catalog is and going forward would we still need to have physical items. The group agreed to support the pilot, and institutions interested in participating will let Jason or Lucy know.

OpenAthens Update, Russell Palmer

The first institution to go live is Agnes Scott College. We will see the following three institutions going live over the next two weeks:

- Gwinnett Technical College
- Georgia Northwestern
- Chattahoochee Technical College (will probably be the first to go live)

These are our Pilot Institutions:

- Gordon State College
- University of West Georgia
- Emory University
- Gwinnett Technical College
- Atlanta-Fulton Public Library System
- Georgia Highlands
- Georgia State University
- Agnes Scott College

- Georgia Northwestern Technical College
- Gwinnett County Public Schools
- Columbus State University
- University of Georgia
- Mercer University
- Georgia Institute of Technology
- Thomas University

RACL Minutes 11/2/2018

Vendors activating federated access were Encyclopedia Britannica, Kanopy, Skillsoft, Mango Languages, and ABC – CLIO. There are ongoing conversations with Elsevier (Clinical Key) and UpToDate (Wolters-Kluwer).

E-Resources Update, John Stephens

The GALSTEER E-Resources Committee is finishing its last year and has accomplished a lot. This committee is tasked with providing guidance and assistance to GALILEO on selecting new e-resources, assessing e-sources needs and evaluating existing e-resources. It has a representative from each of our seven GALILEO communities.

RACL Minutes 11/2/2018

2018 Accomplishments

- Formed committee and met regularly through the year
- Assisted with EDS/Summon comparison
- Conducted Resource/ERM Survey
- Panel presentation at GALILEO Annual Conference
- Provided input on new resource offers
- Provided input on assessing statewide resources

Tim Daniels of the University of North Georgia was approved to continue on the committee as the USG representative. The GALSTEER committee is requesting 2-3 volunteers for a Resource Overlap subcommittee that would evaluate overlap between EBSCO and ProQuest statewide databases. The subcommittee will be tasked with:

- Determining which resources should be compared
- Conducting an analysis to quantify the amount of overlap
- Providing a qualitative analysis of overlap considering factors such as unique titles, usability, and other factors

The subcommittee's findings will be presented to the E-Resources Committee and GALSTEER and will be used to help determine the future selection of statewide databases. John also asked the group:

- What do you want to do with all of this information?
- What do you want to do for a specific resource or all of the resources?
- How do we make a decision of what do we want to discontinue subscribing to?
- What do we want to pick up?

Lucy suggested we ask for volunteers for a new USG E-Resources Assessment group to address these questions. Lucy had one more E-resources related discussion item, a proposal to work on some shared e-journal subscription costs. Lucy stated that GALILEO could fund an investigation by an expert outside consultant to determine potential savings. The consultant, Claire T. Dygert has a lot of experience working with Elsevier, Springer, Nature, and Wiley. The group agreed to investigate shared e-journal licensing.

OCLC - Green Glass Presentation

Presenters: Lisa Adams, OCLC Regional Director and Pete Zeimet Specialist for Sustainable Collection Services

The idea behind Green Glass is that we all have low use materials, and not everyone needs to keep that material. Green Glass started in 2011 as an analytics tool solving the problem of what a library could do with its collections, which lead to some group collection development and retention actions. The goal was to reclaim space, protect scholarly records, and do what is needed to retain important materials.

RACL Minutes 11/2/2018

Here is a link to information on Green Glass:
https://www.oclc.org/en/sustainable-collections/features.html

RACL Minutes 11/2/2018

Visualize and model your collection

Sustainable Collection Services (SCS) provides tools and services to help manage and share print monographs. SCS offers Green Glass®, a web application that allows single libraries and library groups to do some of the following:

- Explore and visualize their collection in the context of the collective collection
- Quickly model deselection and print management scenarios
- Generate custom reports and lists to support weeding and other collection management activities
- Differentiate between titles we have that are distinct versus different editions of the same work, thus weeding out duplication

Lisa and Peter provided an overview of the service. Pricing would consist of a group fee, per record fee, and setup fee. In order to provide a clear proposal, they would need to scope the project and determine how many titles we all have. The group agreed to participate in a more detailed webinar with OCLC soon, then determine next steps.

The group provided updates on activities at their individual institutions.   Lucy informed everyone that we have at least two upcoming retirements: Mark Flynn (End of December) and Dr. Gordon Baker.

Meeting Adjourned at 4:39 p.m.