○ Summer ○ 2014

The CPS
Advisor

INGRESS Version 4.0 Release Makes a Splash Summer 2014

INGRESS
Intra-Georgia Registration Sharing System
University System of Georgia
Information Technology Services

Information Technology Services
Collaborative Program Services

Four years doesn't appear to be a long time, but in the software industry, four years can seem like an eternity. INGRESS, the USG multi-institution registration system, was initially developed and launched in Fall 2010 with a total of eight institutions. Since 2010, the number of USG institutions implementing INGRESS has grown to 20 schools with over 25 online collaboratives. As the number of institutions offering online collaboratives has grown, so has the need for a robust and scalable multi-institution registration system.

 In response to this need, Information Technology Services released INGRESS Version 4.0 on June 13, 2014, culminating an 18-month development process. The latest version of the INGRESS application includes several new features , in addition to enhancements to overall performance.

- New Role Based Campus Administrator accounts have been created, which can be assigned based on functional need and security level. The role based levels of access allow for greater targeting of information established by user needs.

- A new Messages tab (Message Board) has been added to the INGRESS Administrator Console. To streamline the number of messages sent to Campus Administrators, updates have been made to the INGRESS automated messaging system. With the enhanced messaging system, only high priority email notifications are sent to INGRESS Campus Administrators. Lower priority messages are stored on the Message Board on the INGRESS Administrator Console for individual use.

- Institutions designated as the sending course section are able to reserve a pool of seats or allocate all seats in a shared course section to partner campuses. This feature provides increased flexibility in managing course seats across multiple campuses.

A complete list of all new features and functionalities in INGRESS Version 4.0 are included in the INGRESS Enhancements Overview located on the CPS SharePoint team site.

Finally, Collaborative Program Services extends a sincere appreciation to Georgia Southern University, the University of West Georgia, and Valdosta State University for participating in the INGRESS 4.0 beta testing sessions.

Thank you to everyone who made this release a success!

GoVIEW Goes Mobile

In response to the widespread use of mobile devices for teaching and learning, GoVIEW is now available in a mobile delivery format. GoVIEW Mobile Basic includes the ability for users to log in with a mobile device (provided it is the appropriate device with the minimum supported operating system) and access Desire2Learn's mobile enhanced learning environment. Additionally, a limited number of third party, integrated applications are now available in mobile format. Users may view content, participate in discussions, access library resources, and have limited email capabilities.

The Assignment Grader allows faculty to access Dropbox submissions, markup individual submissions, assign grades, and associate rubrics.

Blackboard Collaborate Mobile provides students and faculty access to most participation tools and capabilities in Collaborate; however, use is not recommended for session moderators.

Turnitin Originality Reports and GradeMark are available in the mobile application for faculty. Smarthinking provides limited mobile tutoring services for students.

Welcome
Albany State University

Albany State University became the most recent institution to implement INGRESS and GoVIEW. As an eCore affiliate institution, Albany State joins 19 other USG institutions using INGRESS for multi-institution registration processing and GoVIEW/D2L for delivery of online collaborative courses.

For a complete list of institutions implementing INGRESS and Go-VIEW, visit the ITS Passport site at:

http://www.usg.edu/collaborative_program_services

Thinking Smart About Online Tutoring

Getting help with Math, Science, and other online courses just became easier for students enrolled in collaborative courses delivered on GoVIEW. Starting with the Spring 2014 term, Smarthinking tutoring services are available to all students enrolled in courses delivered on GoVIEW. The seamless integration of the Smarthinking portal with GoVIEW allows students to access online tutoring services directly from their collaborative course, without a required secondary login. Tutoring is available in a variety of subject areas including nursing and composition.

Blackboard Collaborate Web Conferencing

GoVIEW has a new web conferencing tool to support synchronous teaching and learning activities. Blackboard Collaborate is an additional third party application integrated with GoVIEW/D2L. Other GoVIEW third party resources include Smarthinking online tutoring service, Turnitin plagiarism detection, and Respondus LockDown Browser test delivery security. Blackboard Collaborate will run concurrently with Wimba Classroom in the learning environment through July 31, 2014, after which time, Collaborate will serve as the sole web conferencing tool. Collaboratives are encouraged to use the summer semester to save and migrate the Wimba Classroom archives to a multimedia server. Production support for Wimba Classroom as a third party application in GoVIEW will end August 1, 2014.

CPS Welcomes Kane Stanley

Collaborative Program Services welcomes Kane Stanley, Business Systems Analyst II. Kane provides customer support for integrated applications and is a member of the INGRESS service team. Kane was previously employed as a Digital Media Accessibility Specialist with the Alternative Media Access Center, Access Text Network. He received his bachelor's degree in Telecommunications Arts from the University of Georgia.

Welcome New Administrators

Please join us in welcoming our newest campus administrators to our INGRESS/GoVIEW Consortium.

Albany State University

Sekar Ponnar—INGRESS Campus Administrator

LaQuata Sumter—INGRESS Campus Administrator
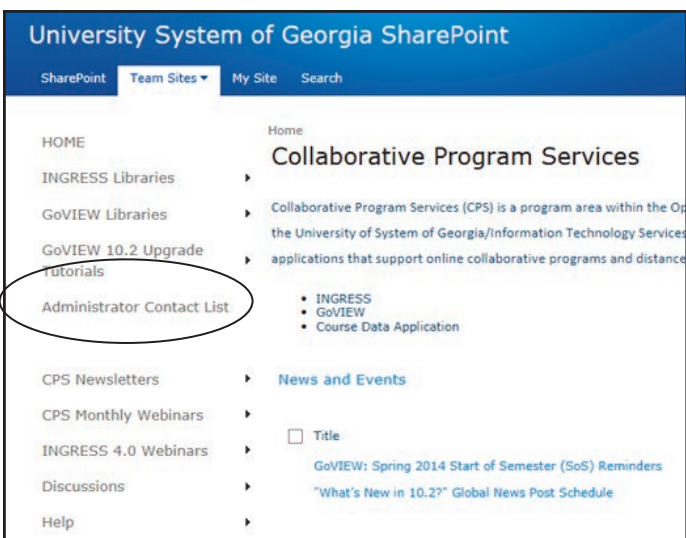
Amitabh Singh—INGRESS Campus Administrator

Joyce Jenkins—INGRESS Campus Administrator

Georgia Southern University

Eric Floyd—GoVIEW Collaborative Administrator

USG eCore

Pam Dixon—GoVIEW Collaborative Administrator

Need to Contact a Fellow Campus Administrator?
Contact information for INGRESS Campus Administrators and GoVIEW Collaborative Administrators are at your fingertips. Visit the CPS SharePoint site and select "Administrator Contact List" from the navigational menu.

Interested in Joining our Collaborative Community ?

Collaborative Program Services will provide the following opportunities during FY15 for new USG institutions to complete the INGRESS/GoVIEW onboarding process. Institutions interested in implementing INGRESS for multi-institution registration should complete the ITS Service Request form located at:

http://www.usg.edu/customer_services/service_request/

Window #1 (For Spring 2015 Instruction):
Orientation & Planning Online Courses Open/Close: August 1 – September 30, 2014
Technical Onboarding Start/End: October 1 – 30, 2014
Go Live to start registration processing: November 1, 2014

Window #2 (For Summer 2015 Instruction):
Orientation & Planning Online Courses Open/Close: January 2 – February 28, 2015
Technical Onboarding Start/End: March 1 – 31, 2015
Go Live to start registration processing: April 1, 2015

Window #3 (For Fall 2015 Instruction):
Orientation & Planning Online Courses Open/Close: April 1 – May 30
Technical Onboarding Start/End: June 1 – 30
Go Live to start registration processing: July 1, 2015

INGRESS at 2014 Georgia Summit Annual Conference

The 2014 Georgia Summit Annual Conference will be held September 17-19, 2014 at the Augusta Marriott at the Convention Center in Augusta, Georgia. The purpose of this professional development event is to facilitate the sharing of best practices and innovative solutions among users of all USG enterprise applications and services. This year's conference will feature several sessions on INGRESS and GoVIEW. Representatives from campuses considering implementation of INGRESS and GoVIEW are encouraged to mark these sessions on personalized conference planning schedules. The use of the Georgia Summit mobile App makes it easy to quickly locate and bookmark the INGRESS session on your mobile devices.

For more information, visit the 2014 Georgia Summit website:
 http://www.usg.edu/information_technology_services/conferences_and_events

Mark Your Calendars! Fall is Rock Eagle Time!

Although the summer has just begun, fall is right around the corner. And fall means the USG
Annual Computing Conference or Rock Eagle. The 2014 Annual Computing Conference will be held October 22-24. For more information, visit the 2014 Annual Computing Conference website. Several sessions on GoVIEW and INGRESS will be included on the conference program.
http://www.usg.edu/information_technology_services/conferences_and_events

Collaborative Program Services
By-the-Numbers

INGRESS Metrics

Term	Home Student Enrollment	Home Student Head-count	Sending Sec-tions	Institutions
Spring 2014	6668	3998	338	20

Note: Institutions are the authoritative source for collaborative enrollment data

GoVIEW Metrics

Term	Number of Active Courses	Number of Active Users
Spring 2014	1,714	6,341

Summer 2014 GoVIEW Common Calendar

Summer 2014

	10 Week Term	8 Week Term - Session 1	8 Week Term - Session 2
Registration Begins	April 1	April 1	April 1
First Day of Classes	May 19	May 19	June 2
Holiday	July 4	July 4	July 4
Late Registration/Add Period	May 19 - 21	May 19 - 21	June 2 - 4
Drop Period	May 19 - 23	May 19 - 23	June 2 - 6
Attendance Verification	May 24 - 28	May 24 - 28	June 7 - 10
Midterm	June 20	June 13	June 27
Last Day to Withdraw - Receive a W Grade	June 25	June 18	July 2
Last Day of Class	July 25	July 11	July 25
Final Exam(s)	July 28 - 30	July 14	July 28
Grades Due	August 1	July 16	August 1

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