REGENTS ACADEMIC COMMITTEE ON LIBRARIES (RACL)
2021 FALL GENERAL MEETING MINUTES
November 16, 2021
Virtual Meeting

ATTENDEES:

<u>RACL Committee Members:</u>

Dr. Alan Bernstein, Valdosta State University
Joy Bolt, University of North Georgia
Dr. Lisandra Carmichael, Georgia Southern University
Meghan Crews, East Georgia State College
Kathy Davies, Augusta University
Angiah Davis, Gordon State College
David Edens, Abraham Baldwin Agricultural College
Dr. David Evans, Kennesaw State University
Julius Fleschner, Georgia Highlands College
Dr. Sonya Gaither, Clayton State University
Dr. Toby Graham, University of Georgia
Debbie Holmes, College of Coastal Georgia
Roberta Ford for Alan Karass, Columbus State University
Lynn Kelly, South Georgia State College
Tamatha Lambert, Middle Georgia State University
Frank Mahitab, Fort Valley State University
Vicki Parsons for Barb Mann, Georgia Gwinnett College
Dr. LaVerne McLaughlin, Albany State University
Robert Quarles, Atlanta Metropolitan State College
Dr. Leslie Sharp, Georgia Institute of Technology
Andrea Stanfield, University of West Georgia
Jeff Steely, Georgia State University
Ru Story-Huffman, Georgia Southwestern State University
Felix Unaeze, Savannah State University
Dr. Shaundra Walker, Georgia College & State University
Melissa Whitesell, Dalton State College

<u>University System of Georgia/GALILEO/GIL/DLG:</u>

Lucy Harrison, Jeff Gallant, Russell Palmer, Jason Steele, John Stephens, Joy Woodson, Deena Anderson, Brad Baxter, Sean Boyle, Seamus Narron, Sean Purcell, Barry Robinson, Joshua Wier, and Sheila McAlister

<u>Guests:</u>

John Lassiter, Technical College System of Georgia
Rosalyn Metz, Robert W. Woodruff Library, Emory University

Patrick Morgan, Savannah State University
Jennifer West, Savannah State University

MEETING CALLED TO ORDER:

- Chair Andrea Stanfield welcomed everyone and called the meeting to order
- Roll/Attendance of the group was conducted by Lucy Harrison
- The minutes from the 2021 Spring General RACL meeting held virtually on April 23, 2021, were approved
- The agenda for the meeting was presented by Lucy Harrison and approved

MEMBER UPDATES:

Chair Andrea Stanfield led the discussion of member updates by the group.

GALILEO UPDATES:

Lucy Harrison provided the following general GALILEO updates:

- Activities Report
- Additional ProQuest Donation
- ICOLC OCLC Update
- DLG Harmful Content Statement
- Resource Sharing Update
- Conferences Update GUGM/GAC
- Annual Survey

Lucy further provided the following concerning the DLG Harmful Content Statement:

- As part of its inclusivity efforts, DLG is drafting a Harmful Content Statement based on that of the DPLA
- Currently under review by DLG partner organizations
- Will be reviewed by Toby Graham and Lucy Harrison
- Statement will be available on all DLG portals, and DLG users will be able to report harmful content
- DLG staff will notify contributing partners of these reports

Lucy also provided the following Resource Sharing update:

- STAT Courier
- Project ReShare open source resource sharing solution
- Controlled Digital Lending

Lucy further provided the following ReShare update:

- Project ReShare open source resource sharing solution
- Returnables and Shared Inventory (limited live release)
- Non-returnable , controlled digital lending in development
- GIL and GPLS have been in discussions with them
- No immediate plans to implement
- USG has joined (small financial contribution, some in kind services)
- Consortial discussion around "plug in" tool

Lucy additionally provided the following Controlled Digital Lending update:

- Libraries lend digitized copies of print materials they own
- Based on a 1 to 1 model (can't access both print and digital at the same time)
- Could be used for lending to your own patrons, or ILL
- Legal standing based on copyright and fair use
- Some controversy lawsuits against Internet Archive ongoing
- Libraries in Georgia are already doing CDL
- Project ReShare is developing software to assist
- GALSTEER endorsed statement from https://controlleddigitallending.org/illstatement

E-RESOURCES/LICENSING UPDATES:

John Stephens provided the following E-Resources/Licensing updates:

- HathiTrust
    - HathiTrust subscription began in 2017
    - Costs have been billed to the 6 institutions that had InCommon
    - HathiTrust is now set up for all USG institutions through OpenAthens

- GALILEO Resource Fees
    - Overall Fees have been flat for three years
    - We expect that we will need to have some increase next year
    - We'll survey you for more information on budgets to help negotiations for lower costs
    - GIL Resource Fee tends to track with GALILEO resource fee, but with less change since FTE is 50% of the formula

- Journal Negotiations
    - We will soon begin updating and re-evaluating data on GALILEO subscribers to commercial journal packages
    - Hope to identify a publisher to potentially enter into shared agreements for 2024.
    - Previously identified Springer and Wiley as likely candidates
    - Also plan to enter into an agreement with Oxford for institutions not currently covered by a group deal

- GALSTEER/GALILEO Committees
  - Accessibility Committee
    - Has had an initial organizational meeting and a follow up meeting featuring demonstration of accessibility tools by GALILEO Web Developer Jason Steele.
    - Subgroup is working on a shared evaluation checklist.
    - Will work on other ways to promote accessibility awareness and training, and to share evaluations and best practices.
  - Open Access Committee
    - Goal for this year is to provide recommendations for an Open Access strategy.
    - Identified education and assessment as areas of high interest.
    - Planning to focus more specifically on Open Access scholarly communications in the future.
  - GALSTEER E-Resources Committee
    - Seeing lower usage of many EBSCO resources, higher usage of eBooks and streaming video.

The meeting adjourned for a break at 10:20 a.m. and reconvened at 10:31 a.m.

GIL/ALMA UPDATE:

Sean Boyle provided the following GIL/Alma update:

- GIL/Alma Goal Updates
  - ExLibris ProQuest SalesForce
    - Go live was Nov 8th
    - Mostly smooth transition
      - UGA tickets assigned to UGA law library (resolved)
      - Consortial "view" exists
        - GIL can submit on behalf of other institutions
        - Overview of USG tickets unavailable, may just need a standing report
  - Google Scholar NZ publishing
    - Now publishing electronic inventory from NZ for each institution
    - Essentially adds about 500K electronic items to each institution's Google Scholar holdings
  - GIL Functional Committee nominations
    - Fulfillment Vice chair vacancy
  - Fulfillment Team Survey
    - The GIL Fulfillment Committee is discussing best practices for damaged GIL Express material. One possibility we are considering is implementing a system wide damaged slip to attach to a damaged GIL Express Book. We are also wondering about procedure and billing for patron damaged books. Thank you for your help filling out the survey by Nov 24th.

- o FY22 GIL Goal updates
  - ▪ Explore Alma Cloud App development opportunities
    - • Alma Last Copy app updated for Primo VE (request from another consortia)
  - ▪ Evaluate different resource sharing models/platforms AFN, ReShare ,
    - • Sandbox config is done
    - • Testing in Spring?
  - ▪ Improve and standardize processes for patron loading
    - • Fac/staff
      - o USG Ticket to export patron file for all USG institutions from PeopleSoft (pending)
      - o Testing fac/staff patron load app with Augusta (in process)
    - • Student
      - o USG EITS staff working on process to transfer file from PeopleSoft to Albany State. Hopefully could apply same process to fac/staff
- o Full GIL/Alma updates report available here: https://docs.google.com/document/d/1M4nBxv-9cURioou0jJNj8bUITxDv9YXQtTjuPWNwUEg/edit?usp=sharing

- • Primo VE
  - o Current system Primo new UI
  - o About/benefits Primo VE
    - ▪ Primo utilizes Alma platform
      - • No more renorms, Back Office!
    - ▪ Seamless publishing
    - ▪ Local control options when desired (scopes, etc.)
  - o USG and GT worked with ExLibris on project timeline
    - ▪ Kicked off GO VE in NZ and IZs on 10/18
      - • Phase 1 Enablement : Done
      - • Phase 2 Authentication : 60% complete
      - • Phase 3 Configuration : Views, Scopes (complete) / Display, local fields/resource types (in progress)
      - • Phase 4 local testing (mid-December / early January)
        - o Go Live : February 21, 2020 (flexible)
    - ▪ USG and GT working on configs, testing, etc.
    - ▪ Ahead of schedule at this point
  - o Migration work/considerations/changes
    - ▪ GIL Staff will handle configuration centrally
      - • GT configuring separately with GIL assistance
    - ▪ Primo Enhancement requests are paused
    - ▪ Primo VE environment built using production data

- More flexibility with external data sources (ArchivesSpace records?)
- Primo VE analytics in Alma
- USG scope
- No fulfillment freeze required
- Plans for Georgia Tech and NZ
  - ExLibris ran USG / GT analysis in the NZ and GT sandbox
  - Match points : OCLC # $a and $z (in all its variations)
  - Goal was to get idea of match percentage
  - Final Decision
    - Add GT to NZ configs but leave records unlinked
      - Example of this set up exists Newberry Library in CARLI
    - GT configurations are added to NZ
      - Allows for better integration into Fulfillment Network
      - Better analytics access
      - No changes to current FN loans/charges
    - Allows USG/GT to work through NZ linking at a more "thoughtful" pace
    - Config issues Primo publishing (resolved), records missing in Primo (Tier 2 analysis)

RFI DISCUSSION/RECOMMENDATION ON RFP:

Lucy Harrison and Sean Boyle led the following RFI discussion and RFP recommendation:

- RFI Plans
  - Model on OhioLINK and MSU
  - Use broad descriptions rather than specific functionality
  - Ask respondents to address specific user stories / use cases
  - Focus on essential / day 1 functionality
  - Ask respondents to identify missing gaps rather than confirm every area
  - Ask about collaboration and scaling
  - Ask about architectural options and system requirements
  - No formal price quote, but baseline or standard rates for hosting and development

- Goal of RFI
  - Not to select a particular vendor / platform
  - Not to compare vendors / platforms to each other
  - Not to address every functional requirement that we might need
  - Answer question: "Are there open source platforms that are close enough to meeting our needs that they would be competitive in an RFP?"

- RFI Team Members
  - Functional Committee Reps:
    - Fulfillment Mary Poland, UGA
    - Assessment Lamonica Sanford, GCSU

- ▪ Acq/ERM Chris Stotelmyer, Clayton State
- ▪ OPAC Betsy Fleming, Georgia Highlands
- ▪ Cataloging Guy Frost, Valdosta State
  - o GIL/GALILEO Staff:
    - ▪ Sean Boyle, GIL Support Manager
    - ▪ Sean Purcell, GIL/GALILEO Development Manager
    - ▪ Kevin Cottrell, GIL/GALILEO Systems Architect/Manager
    - ▪ Russell Palmer, GALILEO Support Manager
    - ▪ Barry Robinson, Directory of Technology UGA/GIL/GALILEO
    - ▪ Lucy Harrison
  - o Other institutional experts:
    - ▪ Karen Glover, Chris Helms, Georgia Tech
    - ▪ Braegan Abernethy, Georgia State
    - ▪ Tim Daniels, University of North Georgia
    - ▪ Simon Hunt, University of Georgia
    - ▪ Elizabeth McKinney, GPLS
    - ▪ John Lassiter, TCSG
    - ▪ Rod Bustos, Augusta University

- RFI Timeline
  - o Posted August 27
  - o Questions due September 10 (6 received)
  - o Final submissions due October 8 (4 received)
    - ▪ Evergreen: Equinox and Emerald Data
    - ▪ FOLIO: EBSCO and Index Data
  - o RFI committee reviewed all documents
  - o Summary / recommendation for Fall RACL (November 16)
  - o RFP will kick off sometime in 2022

- Process
  - o Representatives from functional areas reviewed answers
  - o Rated Baseline Functionality, Scenarios, Overall Readiness
    - ▪ Meets Now
    - ▪ Meets in 2022
    - ▪ On Development Roadmap
    - ▪ Requires New Development
    - ▪ Does not Meet Needs/Other
  - o Discussed all areas as a group
  - o Revised ratings as necessary

- Bottom Line
  - o Question: "Are there open source platforms that are close enough to meeting our needs that they would be competitive in an RFP?"

- o Answer: "Yes."

- More Details
  - o Both Evergreen and FOLIO could meet our needs
  - o But some development would be required:
    - FOLIO: Cataloging, batch edit, fulfillment, assessment
    - Evergreen: Acquisitions, integrations, assessment
  - o Existing customers are largely satisfied
  - o Initial (very rough) pricing is favorable
  - o Recommendation: Move forward with RFP in Spring 2022

- RFP Process
  - o Planning
    - Development of requirements
    - Development of documentation
  - o Release of RFP
    - Questions / Responses to Questions
    - Pre Bid/Offeror's Conference
  - o RFP Evaluation
    - Technical
    - Cost
    - Demos / Conferences
  - o Negotiation
    - Cost, license terms, etc.
  - o Evaluation Team
    - Can be fairly large
    - Will provide feedback and rate solutions
    - Sub teams can focus on specific areas
  - o Negotiation Team
    - Will be smaller (6?)
  - o Demos (Eval team for sure, maybe others)
  - o *All must sign confidentiality agreement*
  - o Support from USO
    - Process, negotiation, licensing terms

- Key Dates/Timing
  - o Time to complete full RFP: ~12 months
    - Planning, Posting, Evaluation, Negotiation (each 3+ months)
    - RFI has taken 6+ months
  - o Time to plan for transition and implementation: 6 –9 months
  - o Time to implement new system: 18 –24 months
  - o July 1, 2023, and 2024: Ex Libris pricing increases 3%
  - o June 30, 2025: Last day of current Ex Libris terms

- RACL Discussion
  - Overview and recommendation from RFI team
    - Readiness to meet our needs
    - Concerns about missing functionality
    - Recommendation on timing of RFP
  - Process concerns?
  - Stakeholder concerns?
  - Decision on timing of RFP

  Note: Releasing an RFP does NOT mean we are committing to an implementation date.

After discussion, RACL decided to follow the recommendation of the RFI Team and immediately move forward with the RFP process.

The meeting adjourned for lunch at 11:56 a.m. and reconvened at 1:31 p.m.

YEWNO CASE STUDY:

David Evans with Kennesaw State University provided the Yewno Case Study.

RACL COMMITTEE UPDATES AND FOGL UPDATE:

- Julius Fleschner provided an Information Literacy Committee update.
- Sonya Gaither provided an Assessment Committee update.
- Sonya Gaither further provided a Friends of Georgia Libraries (FOGL) update.
- Lucy Harrison provided a Collection Development update.

GALILEO PORTAL PLANS AND OPENATHENS UPDATE:
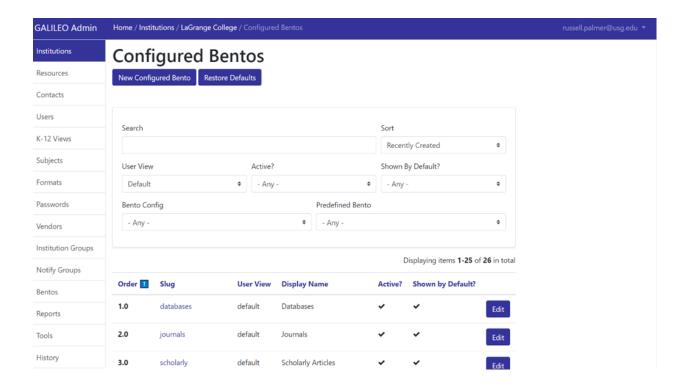
Russell Palmer provided the following OpenAthens update:
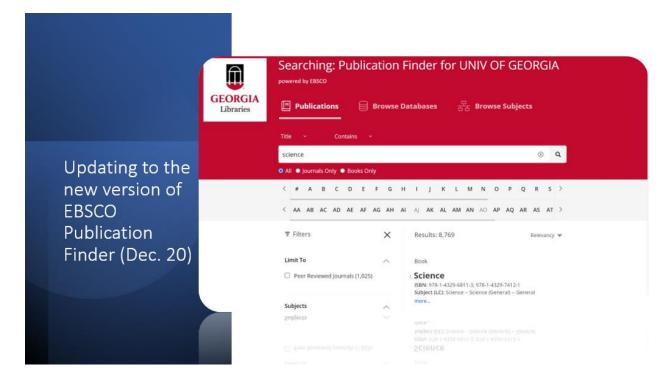
- Public Libraries
  - We now have 4 public libraries live on OpenAthens:
    - Live Oak
    - Athens Regional Library System
    - Piedmont Regional Library System
    - Dougherty County Library System
  - We are working in cohorts of 1-5 libraries, depending on the number of local electronic resources
  - We intend to ***move quickly...***

- K-12
  - Working on a peripheral project with GaDOE right now
  - GaDOE is creating a new teacher portal
    - Working with GALILEO to explore Single Sign On options
    - Great idea to provide standards based teacher facing resources
  - This project will be a great lead in to working on the complexities of

- o OpenAthens implementation with GaDOE

- Update: Remaining Academic Institutions
  - o Working with Berry and AUC on very complex go lives for early summer
  - o Continuing to following up with academic institutions that have not yet gone live

- Known/Ongoing Issues Update
  - o Infobase (Resolved) authentication to multiple products
  - o ProQuest (Resolved) Problem with linking in the ProQuest platform
    - ▪ ProQuest did not fully test OpenAthens authentication prior to their September 14 release. We have met extensively with ProQuest about this, and they will be increasing their efforts going forward
  - o EBSCO authentication errors (103, 105, 108)
    - ▪ We continue to work with EBSCO on reducing these incidents
  - o Oxford: Upcoming Platform Changes, Dec. 2
    - ▪ Database links/express links no changes required
    - ▪ Alma / EDS / Others should be fine. We are still investigating and will let everyone know if any other linking changes need to be made for Oxford resources

Russell Palmer further provided the following GALILEO Redesign Update:

- Recent Iterative Improvements
  - o Relevance ranking in GALILEO
    - ▪ Subject
    - ▪ Type
  - o Lexile limiter in EDS (Facet)

- Bento search so far…
  - o Thoughts? Ideas? Issues? Thumbs Up?

- Phase III: Major Release, December 2021
  - o The default search in GALILEO will become the bento box search
    - ▪ More to come on that later…
  - o Improve Journals bento search by using the Alma API (for USG), Full Text Finder API, or EDS
  - o Allow for institutional customization of bento box positions
  - o Allow Institutional admin user to turn individual bento boxes on/off
  - o Add bento box for print materials
  - o Connect New Georgia Encyclopedia to bento

Updating to the new version of EBSCO Publication Finder (Dec. 20)

- Phase III: Nice to have, but may come later
  - Connect the Digital Library of Georgia to the bento search
  - Add more primary source content to bento via API or index activation, suggestion: dp.la

- o GALILEO admin users can modify certain resources so that they appear first in the subject/type browse
- o Make it easier for a GALILEO admin user to reorder (drag and drop?) the spotlight resources for their institution
- o Improve the elementary view for public and k 12 libraries by creating an easy to navigate environment with more images and enticing visuals
- o A K 12 user can use the bento results to identify opinion pieces and/or pro and con articles. Examining results and metadata from resources like CQ Researcher and Opposing ViewPoints may surface metadata that makes this possible
- o A K 12 teacher who is searching for databases in bento can access the express links in the databases bento box for each database in the results so that the teacher can access the express link quickly and easily when building resource guides for students
- o Improve the tools area, including possibly creating a new tools environment/providing a space for GALILEO admin users to add institution specific tools and info about those tools
- o A user can set a date range for results prior to searching in bento. An elegant solution would be a slider like the one found in EDS advanced search

- Once bento is the default…
  - o Users will still have a simple pathway to access the "classic" EDS search

- What about our embedded search box?
  - o Working on an integrated option so both options are available
  - o Basically if you have deployed the classic embedded search box, it will have a "try bento" button
  - o And if you have deployed the bento embedded search box, it will have a "try classic" button

TENURE AND PROMOTION/STUDENT SUCCESS:

Lucy Harrison led the discussion with Executive Vice Chancellor Dr. Tristin Denley concerning Tenure and Promotion/Student Success.

The meeting was adjourned at 4:00 p.m.