



## SRS Advisory Committee Update

### Overview

- What has been approved
- In process tasks
- What is coming next

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## SRS Advisory Committee Update

Meeting	Approved	Comments
October	Contract Negotiation Team	For each opportunity to be reviewed, campuses can determine whether to provide resources to create a team for the planning, and if appropriate implementation, of a strategy for negotiating with the vendor.
September	Campus Communication Contacts	The classification levels (Strategic, Operational, Academic, Procurement, and Public Relations) of contacts are appropriate and the ACIT members will be the point of contact for identifying each of these contacts at their campuses.
September	SRS Status Report	The SRS Status Report provides value and should be continued on a monthly basis. SRS will send up and coming renewals to the communication contacts.

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## SRS Advisory Committee Update

Meeting	Approved	Comments
September	Opportunity Evaluation Process	This is the process that SRS will use to determine whether or not an opportunity has value to the USG.
September	Vendor Renewal Process	The communication contacts will be the focal point for insuring timely renewals.
August	Security Terms & Conditions	The Security Advisory Group has the task of providing security requirements for software and services vendors on behalf of the USG. SRS will enforce the requirements when managing contracts with vendors.

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## SRS Advisory Committee Update

Meeting	Approved	Comments
August	Savings as Overriding Factor	Campus savings should be an overriding factor for SRS's decision to get involved in a particular software package.
August	SRS Survey	An SRS survey will be a good tool to help SRS improve current processes and build toward the future. Two types of surveys were identified (Strategic/Operational & Customer Service) for implementation.
August	SRS Goals	The primary goal is to get the best pricing through leveraging the volume of the USG. The secondary goal of SRS is to be the first point-of-contact for software needs and related information.

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## SRS Advisory Committee Update

**In Process Tasks**

- SRS Survey
- SRS Newsletter
- SRS Website Design Review
- CRM Design Review

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## SRS Advisory Committee Update

**SRS Survey**

- Broad view to understand what campuses want SRS to know for improvement
- Initially targeted to the Strategic & Operational Contacts (2 Separate Surveys)
- Concise and to the point for greater feedback
- Results and Responses reported to the ACIT

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## SRS Advisory Committee Update

SRS Newsletter

Newly released and designed to  
Minimize data overflow  
Maximize information sharing

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## SRS Advisory Committee Update

### SRS Website Design Review

Web Design Team Members	
Name	Institution
Andrea Williams	OIT
Tara Garland	OIT
Shawn Ford	Albany State
Jay Knappe	Columbus State
Janet Weaver	KBAC
Jason Steele	OIT

Web Review Team Members	
Name	Institution
Andrea Williams	OIT
Tara Garland	OIT
Patty Gass	Kennesaw State
Pam Culberson	Armstrong Atlantic
Austin Paszkowski	North Georgia College
Dorea Hardy	Darton College
Laura Hayes	Gordon College
Jeff Delaney	Savannah State
Andy Fore	Valdosta State
Geoff Dyer	Macon State College
Erica Jackson	Albany State
Chris Spruck	West Georgia
Mike Rountree	East Georgia
Shawne Zuber	Georgia Southern
David Rowland	Waycross College
Scott Dunn	Sainbridge College
Tarah Mirus	Albany State University

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Ease of Use  
Content Management  
Licensing Options



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## SRS Advisory Committee Update

### CRM Design Review

- Analyze Business Requirements
- Prioritize Requirements
- Prepare Design Details
- Design Customer Center

CRM Design Team Members	
Name	Institution
Andrea Williams	OIT
Tara Garland	OIT
Jack Delinsky	OIT
Patricia Holliman	Armstrong Atlantic
Tarrah Mirus	Albany State
Lisa Spence	Georgia Tech
Jeff Delaney	Savannah State
Del Kimbrough	Fort Valley State
Bryson Payne	North Georgia

CRM Review Team Members	
Name	Institution
Andrea Williams	OIT
Tara Garland	OIT
Gay Tate	Darton College
Allen DeVane	Valdosta State
Tonya Williams	Albany State
Jean Bittinger	Columbus State
Jason Steele	OIT
Patlie Beblowski	Georgia Southern
Chrystle Ross	ABAC
Corry Johnson	Waycross College
Delores Mckee	Dalton State College
Scott Dunn	Bainbridge College
Alan Katz	UGA
Sohayl Moshrael	UGA
Belinda Agnew	UGA
Shawn Ellis	UGA

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## SRS Advisory Committee Update

### What is Coming Next

- Review of SRS Direction (Progress Report)
- Final Review of the SRS Store Front
- Review CRM Priorities
- Final Review of the SRS Customer Center
- Review Repository Design & Access
- Identify what software is used by campuses

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## SRS Advisory Committee Update

# THANK YOU!

### QUESTIONS?

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