



## **Update ACIT November 16, 2009**

### **GALILEO**

#### **Collections / Databases**

##### **Database Changes for FY2010**

Many of the GALILEO vendors provided pricing concessions so that in spite of significant budget cuts GALILEO was able to maintain most of the offerings (if the budgets stand as allocated). Cancellations determined both before and after the start of the fiscal year by the affected communities are as follows:

- College Source (All communities)
- LION (TCGS)
- OED (TCGS)
- Books in Review (TCGS)
- Current Contents (USG and AMPALS)
- CSA (already cancelled midyear FY2009 for USG)
- Kids InfoBits (already cancelled for DOE for FY 2009)
- -EBSCOHost Book Index with Reviews (Public Libraries)
- -SIRS Issues Researcher (Public Libraries)
- -SIRS Discoverer (Public Libraries)
- -Discoverer WebFind (Public Libraries)
- -SKS WebSelect( Public Libraries)
- -SIRS Interactive Citizenship (Public Libraries)

Additional budget reductions requested by the Governor may force additional changes during the fiscal year and for FY2011.

##### **New in GALILEO**

- ConsumerEd.com, a helpful new resource from the Governor's Office of Consumer Affairs that provides credit and purchasing information for Georgia citizens
- A new Gale ¡Inform! PowerSearch interface provides users with a robust array of searching and browsing options, and provides access to a variety of user-centered tools for saving, e-mailing, translating, and managing results and articles. Features like the ability to translate articles into several different languages and the ReadSpeaker technology that allows users to listen to or download audio versions of articles now enhance the user experience within ¡Inform!
- The EBSCO database Encyclopedia of Animals is no longer available as a standalone resource. The content of this resource is still available and searchable via other EBSCO databases available to GALILEO institutions, including Middle Search Plus, Primary Search, Searchasaurus, and Kids Search. Articles within the Encyclopedia of Animals can now be found more easily through the improved citation with added subject headings and an abstract. In addition, each article includes a Lexile value. New images and maps have been included into the 'Related Item' section of the full text.

##### **Digital Library of Georgia (DLG)**

The Digital Library of Georgia and the Cuba Archives of the Breman Museum in Atlanta have collaborated to produce the new collection "The Southern Israelite Archive" of the newspaper that

has served as the voice of the Jewish community in Atlanta. The Southern Israelite Archive spans the years 1929-1958 and 1984-1986 and includes over 22,000 images.

The DLG is now hosting two collections from the Hall County Public Library: the "Hall County Historical Photograph Collection" (732 online images) and the "Black History Society Photograph Collection" (76 online images).

The "Atlanta Newspaper Archive" will offer extensive coverage of fourteen different newspaper titles. Over 45,000 page images have been scanned and cropped, and OCR batches, DjVu derivatives, and metadata spreadsheets have been created for 34,000 of those pages. A test site has been created and currently contains over 21,000 newspaper page images and XML. This archive will provide historical page images that are both full-text searchable and browseable by date.

Tentatively planned for FY10 is a collaborative project with the Calhoun-Gordon County Library of the Northwest Georgia Regional Library, involving online presentation of an extensive card-based set of Calhoun-area obituaries. DLG staff is currently reviewing digitized data provided by the library.

In recognition of the fact that many communities rely on nearby academic libraries to maintain their local history and genealogical resources, HomePLACE is currently conducting a survey of academic libraries across the state to identify original historical materials that might provide good candidates for future collaborative digitization efforts.

### **GALILEO Knowledge Repository (GKR)**

The GALILEO Knowledge Repository (GKR) project has received an \$857,000 grant from the Institute of Museum and Library Services (IMLS) to initiate a cooperative institutional repository (IR) service and model for USG institutions that are managing and providing access to their campus' digital scholarship, research information, and related works. The grant was awarded to Georgia Tech, the lead institution. The GKR will include a metadata repository for federated searching and browsing across these institutions' repositories for the citizens of Georgia and the scholarly community at large. Content will include electronic theses and dissertations, technical and research reports, pre-print research, working papers, research proposals, conference papers, electronic journals, service publications and more. This is certainly a bright spot when reductions are happening with other budgets and a testament to the persistence of the GKR project team who started work on this in 2005. Tyler Walters, Georgia Tech is the principal investigator.

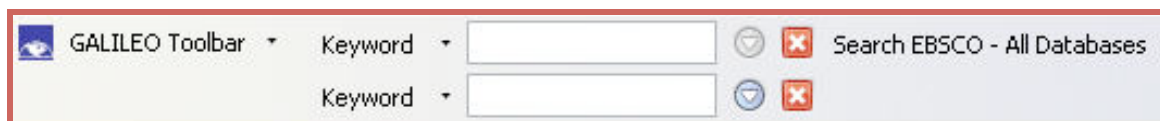
The initial IMLS grant partners are: Albany State University, College of Coastal Georgia, Georgia Southern University, Georgia State University, Georgia Tech, Medical College of Georgia, North Georgia College and State University, Valdosta State University, and the University of Georgia. The IMLS grant is providing funds for this initial set of USG colleges and universities. The hope is to be able to expand to include other institutions as resources will allow. The Steering and Technical Committees held their first post- grant meeting in Athens on November 3, 2009.

## **Access and Support**

### **New GALILEO Toolbar**

On July 30<sup>th</sup>, GALILEO launched a new toolbar that can be downloaded by GALILEO users and participating libraries for easy access to searching GALILEO resources from the browser without going directly to the GALILEO website. Initial response has been very positive.

The GALILEO Toolbar is a browser plug-in for the Firefox and Internet Explorer web browsers from LibX that provides direct access to your library's resources.



With the GALILEO Toolbar, you can:

- Link directly to key GALILEO resources, such as EBSCO databases and Encyclopaedia Britannica
- Search for articles across EBSCO databases
- Find full-text magazines or journals
- Find books in a library near you
- Highlight any search term, ISBN, ISSN, or book title or author on the web and use the right-click menu to search for it
- Access full-text research articles from off-campus using the "Reload via Proxy" option on the right-click menu

The toolbar was implemented and tested with the assistance of the Courseware and Website Library Resource Integration Working Group of librarians from the GALILEO participating libraries.

### **Localization**

GALILEO offers several ways for libraries to customize their menus through localization, i.e., incorporation of resources that are purchased locally by the libraries. These services, known as GALILEO Local Resource Integration (GLRI) and SFX-Local Resource Integration (SFX-LRI) allow libraries to manager their resources so that they appear in tandem and in interaction with the resources they receive from GALILEO, leveraging the authentication and menuing portal that GALILEO provides. GLRI lets libraries put databases into the GALILEO menus; SFX-LRI lets libraries include journals in the SFX-powered Journals A-Z and GALILEO FindIt features. Users are able to access all content available to them through a single interface. The SFX-LRI localization service has completed configuration for 36 institutions. Six additional institutions have received workspaces, three of which are in implementation. Interested institutions should submit a request to GALILEO via the Contact Us link located in the top right corner of the GALILEO Homepage.

On the horizon is federated search localization. A group of pilot sites has been working with GALILEO to develop an approach for inclusion of local resources in the GALILEO federated search service supplied by WebFeat. Issues include additional costs and coordination with multiple vendors, administrative contacts, and systems. Sites that are interested in participating in this pilot should inquire via the Contact Us link. The WebFeat federated search solution has been purchased by ProQuest's Serials Solutions. Serials Solutions has combined the WebFeat product and their 360 Search product into a new 360 Search product. This change will require a change to the platform during the next 6 months. GALILEO is involved in early discussions to prepare for those eventual changes and to minimize impacts on GALILEO users.

### **Courseware and Website Integration**

The Courseware and Website Library Resource Integration (CWLRI) Working Group composed of librarians from the academic libraries gathered requirements for integration tools; their report was finalized based on review with library colleagues and VISTA administrators. The implementation team has been working on the tools since January of 2009. The GALILEO toolbar was released on July 28th. A link-building widget is still in development, to be released later in FY2010.

### **MetaLib Implementation**

GALILEO is in the process of developing MetaLib for use as a federated search solution in the GALILEO system for academic libraries. The transition to MetaLib is expected to be seamless for users and academic libraries when it occurs later in FY2010.

### **Training**

Recent online training offerings have included sessions on SIRS Researcher, the GALILEO Toolbar, SIRS Discoverer, GALILEO at the Reference Desk, LexisNexis Academic, GALILEO for Library Websites, Scholar Orientation, GALILEO for Middle School, Teen-Kids Orientation, Library Orientation, High School Orientation and What's in GALILEO for High School?, Georgia

Health-Go Local, Find It @ GALILEO and Sparing a Dime: GALILEO for Tough Times. An on site training in Genealogy Databases was provided at the State Archives in Morrow. Additional online sessions on many of these topics and others have been scheduled for November and December, including GALILEO for Library Websites, Britannica resources for different audiences, the GALILEO Toolbar, and Business Searching in ABI/INFORM. For more information, a complete course schedule, and to register, see:

<http://www.usg.edu/galileo/help/library/training/online.phtml>

Short instructional videos are now available for streaming, downloading, and linking. Topics include the GALILEO toolbar, a three-minute tour of GALILEO Scholar, and bibliography tools in GALILEO. More videos are in development. See

<http://www.usg.edu/galileo/help/searching/tutorials.phtml>.

### **Conferences/Presentations/Exhibits**

GALILEO provided exhibits and/or presentations at recent conferences, including the GOLD/GALILEO Users Group Meeting, the Georgia Council of Media Organizations (COMO), Georgia Educational Technology Consortium (GAETC), and the USG Annual Computing Conference (Virtual Rock Eagle).

### **GALILEO Planet**

The Fall 2009 issue of the GALILEO Planet is now available at:

<http://www.usg.edu/galileo/planet>.

### **Annual Survey**

The FY2010 Annual GALILEO User Survey was conducted November 9-15,2009. Results and analysis will be posted at the GALILEO website in 2010.

### **Membership News**

GALILEO welcomed new participants for FY10 from the GISA Community: Hope Schools of Excellence, Trinity Christian School, Mill Springs Academy, Monroe Academy, and Strong Rock Christian School. GALILEO welcomes a new participant from the GPALS Community, Beulah Heights University. Alpharetta Methodist Christian Academy, Atlanta Girls' School, Memorial Day School, Flint River Academy, Mount Vernon Presbyterian, North Cobb Christian School and Our Lady of Mercy Catholic High School will no longer participate in GALILEO in FY10.

### **Other**

The GALILEO Steering Committee will hear presentations from Ebsco, GALE, and ProQuest at their December 4<sup>th</sup> meeting. Company roadmap, impact of economic situation, trends with library markets and consortia will be the topics of discussion.

GALILEO is planning a trial of the bxRecommender service from ExLibris. This service recommends scholarly articles based on usage data.

### **Staff News**

GALILEO (and GIL) Staff are state employees and as such will be furloughed according to the plans set forth by the Board of Regents during FY2010. Staff is committed to ensuring that emergencies are handled and disruptions to service to libraries and users are minimized.

## **GALILEO Interconnected Libraries**

### **PINS**

We will implement PINS effective January, 2010 to access GIL accounts (and to access the GALILEO password). GIL patrons will find that the PINS work similarly to other internet services. The patron will attempt to log in and can click a link to have a unique PIN automatically and immediately sent to the email address the patron provided for GIL. The patron will receive an email that has a PIN that can be changed

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so only they know the PIN. The patron will then use that PIN as the way to access their GIL account thus providing more secure access to patron information. The initial step will be a minor inconvenience. In early December Bob Trotter, Manager, GIL Technical Support Services, and Viki Timian, Access Services, UGA will provide training for circulation staff. Following that we will post a banner asking patrons to be sure their email address is correct. Beginning January 6, PINS will be turned on for each library (several each day until they are complete – schedule TBD). The PINS would be turned on in the UC January 18 (after all the databases are complete). There will be some impact on staff as patrons without valid email addresses or without any email addresses will need to come to the circulation desk for assistance. All students, staff, and faculty are now required to have a valid email address for official communications. There are no plans to have a system-wide promotion of this change. Each campus can choose to communicate this change with its patrons as they desire.

### **Social Security Number**

SSN has been removed as an option for logging in for all USG institutions. SSNS have also been removed from GIL databases where a unique institutional id is available for the patron for all USG institutions except for UGA. Efforts are underway to complete that for UGA as well. The PINS and SSN removal are efforts to provide more secure services for our patrons and to follow national and state regulations and policies.

### **Patron Load Process**

GIL staff have been in discussion with GPC, ADP-Shared Services, and OIIT staff regarding ways to ensure that faculty and staff are included in patron information loads for Voyager.

### **Voyager 7**

Many USG librarians attended the Ex Libris Update on Voyager 7. USG will not be doing an upgrade over the December holiday period. The earliest that we would move is July 2010. An Archive of the session is available at the ExLibris support site.

### **GIL Training**

Danny Bridges at UGA provided a GIL Express for Newbies Training and Bob Trotter provided a Local System Administration for new folks. Both were well attended and responses were quite positive. The GIL Cataloging Committee continues to use Wimba for monthly sharing sessions.

### **GIL-Find**

Response from the pilot sites to the GIL-Find beta continues to be positive. Two libraries have made GIL-Find their main page. Bob Trotter is working on the Advanced search function and the Spell check. We hope to have those in place before rolling this out to other libraries. The GIL Expanded OPAC committee continues to look at the pilot and to review survey responses. Stay tuned for more...

### **GIL Express**

Discussions are underway to determine if/how we can expand GIL Express to Emory. Emory uses SIRSI. This involves using some NCIP protocols or other software. If that proves successful we might be able to consider other participants.

The transition from UPS to STAT Courier (October 12) seems to be going well. The first week was a bit bumpy but drivers and library staff have settled into a routine. There will be a survey soon to get feedback for STAT on their service. Because we pay by the stop it will be important that we have correct information about closings. We pay a flat rate per stop. Having a fixed rate will help us control our costs.

### **USG Helpdesk Support for GIL**

In order to provide improved service to GIL Users, the GIL Technical Support have started to make arrangements with the USG Helpdesk to serve as the frontline support similar to the support provided by the USG Helpdesk for GALILEO. This will be a transition for users. However, it should make it easier for the GIL Staff to keep track of requests and to use the data

from the ticket information to improve their services to users or offer suggestions to ExLibris. Eventually staff will be able to log in and see the status of their request. The helpdesk will also serve as the conduit for tracking issues with STAT Courier.

**GIL Staff**

We are continuing to search for a replacement for Kelly Robinson. The Application Analyst Specialist position is posted at the UGA Human Resources website. If you know someone good who might like to move to Athens and work with great folks, please encourage them to apply.